BUSINESSVIEW





When your internet lags, so does your business.

Lagging video chats? Dropped VoIP calls? No more.

Now more than ever, you need internet service you can depend on. C Spire Business leads the region in high-speed fiber internet for unbeatable speed and reliability. And it's backed by 100% local support teams. For unsurpassed internet service, count on C Spire Business.

cspire.com/business



2021 SHIPBUILDERS COUNCIL OF AMERICA

EXCELLENCE IN SAFETY AWARD WINNER

BEST PEOPLE
BEST PROCESSES









BUSINESS



ON THE COVER:

Meet the finalists for the Chamber's 2021 Small Business of the Year. Read about these three family-owned businesses on pages 10-17. Photo by LA Fotographee







IN THE ISSUE

- 6 News from Spring Hill College, Alabama Shipyard and APTIM
- Chamber Honors Jimmy Lyons with Delchamps Award
- Meet the Finalists for the Chamber's 2021 Small Business of the Year
- 20 Small Business of the Month: e-worc
- 23 Previous Small Business of the Year Winners - How Are They Now?
- 26 Meet the People Who Can Help Your **Business**
- 29 Update on Innovation Portal
- 33 Chamber Hosts Annual Meeting
- 35 Business Expo Exhibitors List
- 37 Investor Focus: EcoSouth Services Co.
- 38 Executive Profile: Kari Wilkinson, Ingalls Shipbuilding
- 39 Board of Advisors
- 40 Chamber at Work
- 42 Chamber Reorganizes Government Affairs and Communications Efforts
- 43 Calendar
- Member News 45
- 50 New Members

ABOUT THE MAGAZINE

BUSINESS VIEW (USPS 952-700) is published 10 times a year, monthly, except for the June/July and December/January issues, by the Mobile Area Chamber of Commerce.

451 Government St., Mobile, AL 36602 251.433.6951 • mobilechamber.com

POSTMASTER send address changes to Attn: Finance Department BUSINESS VIEW Mobile Area Chamber of Commerce P.O. Box 2187, Mobile, AL 36652-2187 or email info@mobilechamber.com ©2021

Publisher William B. Sisson Managing Editor Jennifer Jenkins Copy Editor Michelle Irvin

Additional Writers and Editors

Mike Dumas, Mike Herndon, Nancy Hewston, Ashley Horn, Susan Rak-Blanchard and Carolyn Wilson

Printing Services: Panaprint Inc. Graphic Design: Wise Design Inc.

Advertising Account Executive:

René Eiland • 251.431.8635 reiland@mobilechamber.com



PUBLISHER'S NOTE:

40

SMALL BUSINESSES NEED OUR SUPPORT

Bill Sisson, President & CEO, Mobile Area Chamber of Commerce

Shopping at local stores is always a good idea, but as we thankfully emerge from the worst of the COVID-19 pandemic, it's crucial to support these small businesses. Many of our small businesses – especially restaurants and retailers in the tourism and hospitality sector - were hit hard by the 2020 outbreak.

It has been amazing to watch the incredible persistence and creativity of our small business owners as they shifted their business models to survive the challenges. Many of them have been forced to put everything on the line and

make difficult decisions. In a nutshell, this unrelenting drive is what makes small business and small business owners so important and valuable to our economy and our community.

This issue of the Business View salutes all of our small businesses and the huge impact they have on our local economy and our Chamber. We thank you over and over for your continued resilience. Let's all remember to support these businesses – it's more important than ever that we do so.



SPRING HILL COLLEGE RELIES ON **CHAMBER'S INDUSTRY CONNECTIONS**

When Spring Hill College was in the planning process for one of its new undergraduate programs, college officials called on the Mobile Area Chamber to collaborate. Recently, Spring Hill announced a new supply chain management undergraduate degree program and a first-of-its-kind advisory panel.

The Chamber's role is connecting Spring Hill faculty with industry leaders who are willing to help guide the new program and encourage students pursuing the new degree. This unique collaboration is aimed at advancing innovation and experiential opportunities inside and outside the classroom, providing real-world guidance and ultimately helping to fill high-wage positions at area companies.

"The supply chain management degree program, combined with the local industry advisory panel for our business division, is a real-world ready opportunity for our students and for businesses in the Gulf Coast region," said Dr. E. Joseph Lee II, president of Spring Hill College. "It's a win for the city of Mobile and for Spring Hill College."

Online coursework will launch in the spring of 2022, while the face-to-face format is set to begin in the fall of 2022.

Students who earn the degree in this program will be prepared for careers such as logistics analysts, transportation managers, purchasing professionals and other logistics and related positions. They will be equipped to manage the flow of goods and services within industries, including the movement and storage of raw materials, work-in-process and finished goods from the point of origin to the point of consumption.



"This is a positive and proactive approach to preparing future professionals for the anticipated positions at our area employers. We are happy to help bridge the connection between the business community and education and support Spring Hill College's initiative," said **Bill Sisson**, president & CEO of the Mobile Area Chamber.

The supply chain management degree was one of seven new online degree programs announced at Spring Hill. The five undergraduate programs include organizational leadership, business administration (Computer Information Systems, Logistics & Supply Chain Management, Sport Management, Management & Marketing); philosophy, politics and economics; interdisciplinary studies; and RN to BSN for nursing students.

APTIM AND ALABAMA SHIPYARD **TEAM UP WITH HOPES OF** WINNING ADDITIONAL PROJECTS



A recent delivery to Alabama Shipyard signaled a potential gateway for U.S. Navy projects to follow in Mobile.

On June 1, APTIM Federal Services LLC (APTIM) delivered the Navy's Surface Ship Support Barge (SSSB) to Alabama Shipyard's 425-acre ship repair, maintenance, modification and dismantlement facility located on Pinto Island.

Once used for dockside refueling of nuclear-powered vessels and disassembling spent nuclear fuel components, the barge was deemed obsolete and will be scrapped. APTIM was awarded the dismantle and disposal project, valued at \$129 million.



Alan Weakley, president of APTIM's business unit overseeing the work, said the project "represents a major step forward in NAVSEA's [Naval Sea System Command] campaign to reduce, in the most cost efficient and safe way, inactive nuclear reactors in both vessels and shore facilities."

"APTIM is proud of our contribution to safely and efficiently dispose of this once-strategic asset," he said. "We are also proud of our partnership with Alabama Shipyard and their impressive safety record."

The three-year project brings significant economic impact to Mobile, with local hiring and training of project personnel; utilization of local materials, supplies, trucks and hotels; maximization of the shipyard, port and rail services; and recycling of non-impacted steel.

"We are making our brand known with the Navy," said **Lee Stokes**, Alabama Shipyard's general manager. He anticipates earning the Navy's confidence in the company's environmental competence to win additional military recycling projects, he added.

"APTIM is proud of our contribution to safely and efficiently dispose of this once-strategic asset. We are also proud of our partnership with Alabama Shipyard and their impressive safety record."

> Alan Weakley, president APTIM business unit



Board Chair Terry Harbin (left) and Mobile Area Chamber President and CEO Bill Sisson (right) presented James (Jimmy) K. Lyons (center) with the Delchamps Award at the Chamber's recent annual meeting. Photo by Jeff Tesney Photography

CHAMBER HONORS JIMMY LYONS WITH DELCHAMPS AWARD

Mobile Area Chamber President and CEO **Bill Sisson** and Board Chair Terry Harbin presented James (Jimmy) K. Lyons the Delchamps Award at the Chamber's Annual Meeting on May 27.

Sisson and Harbin outlined a long list of Lyons' accomplishments. The former director and CEO of the Alabama State Port Authority retired in December 2020.

"While his 40-year maritime career merits acknowledgment on its own, I am here today to recognize his vision and leadership that steadily advanced not only Mobile's economic development efforts but those of the entire state of Alabama," said Sisson. "With his contributions, influential companies have established operations here and hired thousands of Alabamians."

An integral member of Team Mobile, a group of local utilities, universities, elected officials and the Chamber that recruit economic development projects, Lyons was part of the eight-year effort to recruit Airbus to Mobile. He also came up with

the solution that cleared the way for the ThyssenKrupp steel mill, which, at the time, was the largest private investment ever made in the U.S. That site in Calvert is now operated by AM/NS and Outokumpu.

Other Alabama success stories Lyons contributed to include Aker Solutions, Berg Spiral Pipe, Hyundai Motor Manufacturing Alabama, International Shipholding, MTC Logistics, SSAB (née IPSCO), Walmart Logistics and Yamaha Motor Corp.

Another success – and what some called a "risky endeavor" – was APM Terminals' five-phase plan for a container terminal that is now one of the fastest-growing in the country, according to the *Journal of Commerce*.

Lyons is the 13th recipient of the Delchamps Award named after Alfred F. Delchamps, a previous board chairman of the Mobile and U.S. Chamber of Commerce. It was first given in 1991.

ogical COMPUTER SOLUTIONS

Looking for peace of mind, improved security and a strategic technology partner?

As experts in risk prevention and security management, we identify your needs and



implement solutions to keep your organization productive and secure. We will: Prevent costly data breaches using advanced

- security techniques and artificial intelligence tools.
- Elimninate unplanned outages with business continuity plans, cloud hosting, secure backup solutions, real time proactive monitoring and redundancy.
- Provide vulnerability scans, compliance solutions, risk assessments, phishing campaigns, and end-user security training to meet compliance and insurance requirements.

Call today to find out how the Logical team can manage all of your IT and network security needs. Is your business secure?

We also believe that our beautiful coastal environment and our quality of life draw and retain business to the Gulf Coast. We showcase these valuable resources at www.FlyTheCoast.com

Logical Computer Solutions (251) 661-3111

www.Logicalus.com info@Logicalus.com

724 Lakeside Drive W. Mobile, AL 36693



MEET THE FINALISTS FOR THE CHAMBER'S 2021 SMALL BUSINESS OF THE YEAR AWARD

B ama Pest Control, Easy Heating & Cooling and Silver Ships were named finalists for the Mobile Area Chamber's 2021 Small Business of the Year Award. The winner will be announced on Wednesday, Aug. 25, at the summer reception of the Chamber's board of directors and board of advisors.

This year, the finalists and a select number of their employees met at Innovation Portal. The location was selected to showcase Mobile's newest entrepreneurial center and highlight three of the area's growing small businesses.





2021 SMALL BUSINESS OF THE YEAR FINALIST





BAMA PEST CONTROL

Head of firm: Clarence Johnson Jr.,

president

Founded: 1980

Number of Employees: 8

Address: 1862 Duval St., Mobile **Website:** bamapestcontrol.com

Bama Pest Control serves commercial and residential customers in Mobile, Baldwin and Washington counties. Services target termites, roaches, mice and wildlife, as well as yard pests including fleas, ticks and ants.

The family-owned company offers same-day service and state-of-the-art pest control solutions while keeping the health and wellness of their clients and their properties in mind.

President **Clarence Johnson** believes the company's commitment, as well as that of those who work with them to provide immediate and exceptional service, earned this 41-year-old business loyal customers.

"We know an infestation can't wait a week, or even a day, so we hire only those who understand that as well."

The company was previously inducted into the Mobile Area Chamber's Eagle Award Hall of Fame in 2018.

2021 SMALL BUSINESS OF THE YEAR FINALIST





EASY HEATING & COOLING

Head of firm: Enoch Lamar Smith,

president

Founded: 2005

Number of employees: 8

Address: 11 Water St., Suite 10290,

Mobile

Website: easyheatingcooling.com

Servicing, repairing and installing HVAC equipment for residential and commercial clients drives this family-owned business. In addition, Easy Heating & Cooling offers preventative maintenance contracts, job-site consultations and services equipment from attic fans to gas piping services.

President **Enoch Lamar Smith** says his 16-year-old company's workload increased during the COVID-19 pandemic because many clients were working from home. "We invested heavily in the required/necessary personal protective gear to enter homes, offices and facilities," he said. "Our business still thrived by educating employees, clients and ourselves on ways to stay safe and continue to provide services to our customers."

Company officials credit recent growth to new products and services, including smart home products and indoor air quality solutions. To be competitive in recruiting employees, the company provides on-the-job-training and mentoring.

Photo by L.A. Fotographee

2021 SMALL BUSINESS OF THE YEAR FINALIST





SILVER SHIPS

Head of firm: Steven Clarke, co-owner

and chief financial officer

Founded: 1985

Number of employees: 70

Address: 9243 Bellingrath Rd., Theodore

Website: silverships.com

Founded in 1985, this family-owned company builds high-quality aluminum workboats used for fire/rescue, law enforcement, military operations, surveying and more. Since 2001, Silver Ships has constructed approximately 1,100 boats, with more than 100 in production or on order. Vessels ranging from 20 to 70 feet in length are customized and outfitted to meet their customers' needs.

Company officials say business more than doubled over the last few years. In 2019, the company completed a new storage building and built space for its engineering team. Silver Ships launched an affiliate company, Gulf Coast Suzuki, to repair or service local recreational equipment and commercial boats.

Co-owner **Steven Clarke** says, "As new technology becomes available and challenges arise, my team relies on feedback to design and build a vessel to meet their requirements."

BUSINESS WI-FI & ADVANCED DATA SECURITY



WITH MEDIACOM BUSINESS INTERNET

Experience a total connectivity solution to protect your crucial data and the convenience of wi-fi that your customers have come to expect.

Mediacom Business has the resources to offer businesses the support they deserve. With the expertise to manage and monitor a state-of-the-art broadband network – start up providers can't come close.



MediacomBusiness.com

CALL TODAY 866-955-2225

Terms: Restrictions apply. Not available in all areas. Mediacom Business Advanced Data Security requires Mediacom Business Internet for additional monthly charge. Bundle Mediacom Business Wi-Ti service (\$15/mo.) with Advanced Data Security (\$15/mo.) for \$20/mo. for \$20/mo. for \$10/mo. for \$10/



"With local decision-making and top-tier personal attention, River Bank & Trust made refinancing our commercial loan quick and easy. And they opened our operating account faster than I ever expected. In life and business, time is a precious commodity. Finally, I have a financial partner who understands that."

Chad Woddail, Relationship Manager, River Bank & Trust Patt Branyon, Owner and Agent, Farmers Insurance Branyon Agency



RIVERBANKANDTRUST. COM | 251,626,7790











Michelle Crowe sits comfortably with her staff as they work on the company's next project. Her staff includes (from left to right) Amber White, Ashley Ritter, Justyn Phillips and Courtney Jackson. Photo by L.A. Fotographee

A few years ago, e-worc owner **Michelle Crowe** made a significant investment in her business, her city and to her company's hand-picked, highly trained employees: she bought her own office building.

It was a big step for the full-service marketing and advertising agency founded more than a decade ago in Crowe's spare bedroom. But the move was indicative of how e-worc has always operated, with an understanding that you have to be positioned to succeed when opportunity comes calling.

For the second time, the firm is the Mobile Area Chamber's Small Business of the Month.

Founded as a web developer, e-worc now handles everything from social media marketing to videography, graphic design and search engine optimization (SEO). The company's client base grew alongside its menu of services. After a few years, the

agency started booking more work with industrial partners across the country, especially industrial suppliers.

Twenty years of experience in broadcast media taught Crowe not only how to build relationships, but how to identify the right people to connect with. That was a lesson she followed into several professional development initiatives, such as the University of South Alabama's RAMP business mentorship program and the U.S. Small Business Administration's and Mobile Area Chamber's 2019 Emerging Leaders initiative.

"Mentorship gives me the opportunity to take what I have learned and share it with somebody else so they can go do something with it," she said. "But it also helps me learn what the challenges and struggles are for other business owners. Then I can apply that back to what I'm doing in my business and what I'm doing with new clients."

Crowe said one of e-worc's strengths is making sure she and her staff are passionate about each client. That carefully curated loyalty extends to her management style, as well. Compared to media companies, where performance was often valued above family, e-worc offers competitive benefits.

She insists on treating employees like human beings first. Long before COVID-19, working remotely was a staple at e-worc – so not only did the digital company thrive during the pandemic, but its employees had the freedom to give family business the same priority as e-worc business.

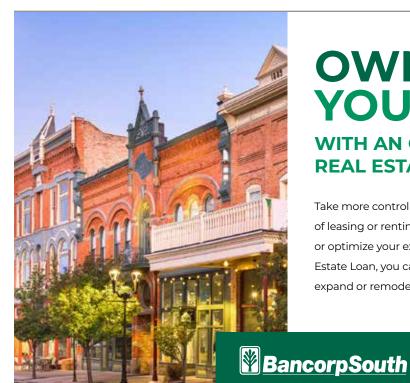
"The plan has always been to be prepared for, and good at, whatever's coming next," Crowe said.

COMPANY NAME: e-worc **OWNER:** Michelle Crowe **PHONE: 251.414.3130** WEBSITE: e-worc.com

LOCATION: 4254 Cottage Hill Rd., Mobile

Want to be featured as a Mobile Area Chamber Small Business of the Month? Go to mobilechamber.com to submit an application online. or contact Danette Richards at drichards@mobilechamber.com or 251.431.8652 for questions and/or additional information.





BancorpSouth.com/OORE

OWN MORE OF YOUR BUSINESS

WITH AN OWNER-OCCUPIED **REAL ESTATE LOAN**

Take more control of your operations. Eliminate the uncertainty of leasing or renting. Purchase an ideal location for your business or optimize your existing property. With an Owner-Occupied Real Estate Loan, you can gain the flexibility of leveraging your equity to expand or remodel as your business grows.

> Contact a BancorpSouth Relationship Manager at a branch near you to help customize a loan to fit your business needs.

©2021 BancorpSouth. All Rights Reserved. Member FDIC This is not a commitment to lend. Product and availability subject to change.









MOBILE'S COMMUNITY COLLEGE

Bishop State offers the programs you need.

With the growing need for skilled laborers in Mobile County and throughout the state, Bishop State Community College is vital to training the workforce that will continue to support our businesses and industries. Our certified, industry-experienced instructors use modern equipment and techniques to ensure our students are properly trained and have the skills and knowledge to obtain today's in-demand jobs.

For more information Call us now: 251-405-7005

or by visiting bishop.edu



FALL REGISTRATION HAPPENING NOW! visit us at *bishop.edu*

Full-term classes start August 19

Late-start term begins September 7 - Mini-term begins October 14

MAIN CAMPUS | BAKER-GAINES CENTRAL | SOUTHWEST | CARVER



PREVIOUS SMALL BUSINESS OF THE YEAR WINNERS HOW ARE THEY NOW?

With this year's nominees for the Chamber's Small Business of the Year award, the *Business View* editors decided to take a look back and see what has happened to our previous winners and how being Small Business of the Year affected their businesses.

2015 - McAleer's Office Furniture

Melissa Cross, president mcaleers.com



What made you apply to be the Chamber's Small Business of the Year? More than anything, I wanted to recognize our dedicated employees and all the hard work it has taken to be successful. We definitely couldn't have done it without them. Sharing in this victory made us all so happy and proud to be a part of something wonderful.

What has winning this award done for you or your business? I'd

be lying if I didn't say how much I greatly enjoyed the visibility that being the Mobile Chamber's Small Business of the Year gave to McAleer's Office Furniture. The Chamber plays such a crucial role in Mobile's business community, and winning their most prestigious small business award provided us a recognition that we still enjoy today.

What advice would you give to this year's finalists? Being celebrated as one of the top three small businesses in Mobile is a huge honor, especially when you consider all of the amazing businesses in our community. Enjoy it!

2016 - B&B Pet Stop

Sally Trufant, general manager bbpetstop.com

What made you apply to be the Chamber's Small Business of the Year? I don't remember why we applied – it seemed like a good idea at the time!

What has winning this award done for you or your business? The recognition by the Chamber put a little pep in our step and is something we used at the time to commend our krewe and congratulate them for being on a winning team. It's a little bit of the secret sauce contributing to the sense that we're doing good work here and we can be proud of ourselves.

What advice would you give to this year's finalists?

Embrace what makes you special. Whatever it is that makes your business stand out, or makes your business successful, go all in on that.



Anyone who is a finalist for this award is doing something right. I advise them to focus on that and make it as much fun as possible.

2017 - 3 Echoes

Marc Ingram, producer 3echoesproduction.com



What made you apply to be the Chamber's Small **Business of the Year?** We thought it would be a great opportunity to make connections within the Mobile business community, and to develop a stronger relationship with the Chamber.

What has winning this award done for you or your

business? It has raised awareness about 3 Echoes in our Mobile area community and this recognition has shone a light on our staff talent, work ethic and the quality of national level media that we produce right here in our hometown.

What advice would you give to this year's finalists? Make

the most of every opportunity to network and build relationships. People do business with people, and we've had the chance to forge exciting new relationships by getting involved.

2018 - Blue Fish

Marcos Neto, founder bluefishds.com



What made you apply to be the Chamber's Small

Business of the Year? I was encouraged by some friends. I did not think I had a chance but I was okay with that. I was just hopeful that we would be mentioned along with the other candidates and that the promotion would get us some

> additional exposure that might lead to business opportunities.

What has winning this award done for you or your

business? The recognition we received helped get our name out there. And we have had a number of people who were not contacts in 2018 mention to us that they know about the award. It is certainly helpful.

What advice would you give to this year's finalists?

Enjoy this moment. Recognition like this does not come that often. Even being nominated is an absolute honor and should be celebrated. Don't let it slip by.

2019 - BCM Morring Co. Inc.

Grant H. Morring, president bcmorring.com



What made you apply to be the Chamber's Small Business of the Year? Applying to such a great organization was a big decision. Knowing the competition, with all the tremendous companies within the city, we thought it would be a long shot. But we were confident in our contributions to our community that we had an opportunity that was worth the attempt.

What has winning this award done for you or your business? Mostly the recognition by other great businesses in our community confirmed it to be the right choice. The pride our people felt when being recognized for all their labor was the proverbial "fruit" of their work.

What advice would you give to this year's finalists? As a Christian, I would say never deviate from your path, be intentional and know that failure is temporary, but forgiveness is not. If you made it this far, know that losing to another great company is not really losing. We are all one community!

2020 - Calagaz Printing

Joe Calagaz, president calagazprinting.com



What made you apply to be the Chamber's Small

Business of the Year? I have always respected and admired what the Chamber does for the business community, but because of "life" getting in the way (three daughters, National Guard and an ever-changing business landscape) I have not been as involved as I should have been. A staff member suggested I apply, and I am glad I did, for a lot of reasons:

(1) the application forced me to take a look at the business side of my business, not just the daily "fires" that needed to be put out; (2) by reflecting on the business of the business, it helped me rejuvenate some of the projects I had on the back burner; and (3) it gave me a platform to tell the business community about the AWESOME team that I have.

What has winning this award done for you or your

business? Unfortunately, coming from a background with a strong, well-known family business the evolution of our business happened almost in secret. Winning the award has allowed the changes and evolution to be seen by the local community. I jokingly say that if you asked the 300-plus members of my McGill graduating class what Joe does for a living, they would be convinced they knew, but very few would actually know. The publicity around winning has allowed the local community to have a better picture of what we can do.

What advice would you give to this year's finalists?

Enjoy and embrace the ride! Just being a finalist will help your business in ways that you could never imagine.

MEET THE PEOPLE WHO CAN HELP YOUR BUSINESS

Alabama Small Business Development Center at the University of South Alabama

Mel Washington, regional director University of South Alabama, Alpha Hall East 555 University Blvd. N, Rooms 307 & 308, Mobile 251.460.6004 | southalabama.edu/sbdc

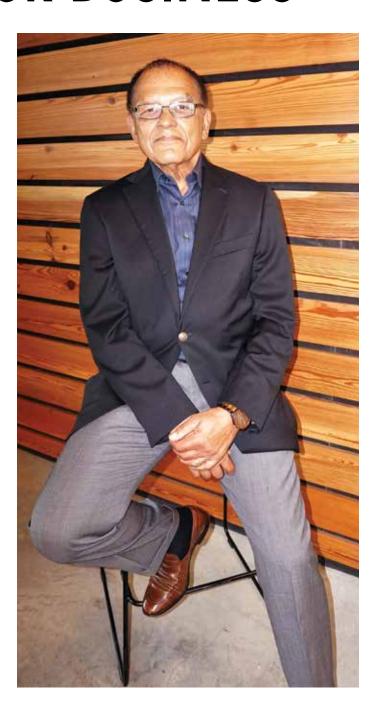
The Alabama Small Business Development Center (SBDC) at the University of South Alabama provides small business counseling, loan packaging assistance, international trade and procurement technical assistance for businesses including companies wanting to do business with the government.

Mel Washington is the regional director of the Small Business Development Center (SBDC) at the University of South Alabama (USA), where he provides one-on-one confidential counseling to entrepreneurs and small business owners in six counties in south Alabama.

After receiving his eduation in Washington, D.C., and New York City and pursuing a career in the corporate sector, he moved back to Mobile in 2011. He knew he wanted to work with entrepreneurs and small businesses in the area, and in 2013, he started with the SBDC, which provides expert assistance, tools, training and education. "We offer these services at no charge to the small business owner and are one of 10 centers in the Alabama Small Business Development Center Network, all under the direction of our lead center at The University of Alabama," Washington said.

Washington's greatest joys are helping individuals start and/or grow their businesses; knowing he is making a difference in their lives; and having a positive impact on the local economy. "Over the past eight years, I have worked closely with resource partners to strengthen and develop the local entrepreneur ecosystem into one of the best in the nation," he said.

When he talks with clients, he says his advice is usually that starting and growing a business is hard work that requires dedication, commitment, persistence, flexibility, capital and knowing what you don't know.



Better Business Bureau of Central and South Alabama (BBB)

Monde Donaldson, vice president of BBB **Educational Foundation** 150 Government St., Ste. 1004, Mobile 251.300.3388 bbb.org/us/al/mobile

The Better Business Bureau of Central and South Alabama (BBB) offers services to both businesses and consumers by creating a community of trustworthy businesses through accreditation, setting standards for marketplace trust, encouraging and supporting best practices, celebrating marketplace role models and denouncing substandard marketplace behavior. BBB also offers dispute resolution and referral services.

Monde Donaldson spent 30 years in higher education and building relationships, and that's what she says the Better Business Bureau of Central and South Alabama (BBB) is all about - trust.

A national nonprofit organization, the BBB was founded in 1912 after business leaders realized truth in advertising standards needed to be monitored. The Mobile office was established in 1954 with the mission to promote trust in the marketplace. Donaldson says her job is to educate businesses on how to incorporate these practices into the workplace and to protect the public when these ethical business practices are not followed. "Most people have heard about the BBB; my job is to let them know how we can advocate for them," said Donaldson.

She enjoys working at the BBB with small businesses to see them thrive in a supportive environment. "Small businesses have resources like the BBB, Chamber, local governments and professional associations that can help mold a business and support it in this changing and sometimes challenging work environment," she said.

Her one piece of advice that she gives all the time is that in today's marketplace, consumer experience can make or break a business. "My advice is to be honest, transparent, proactive, humble and equitable with your customers and employees," she said.



Hatch Entrepreneurial Development Center

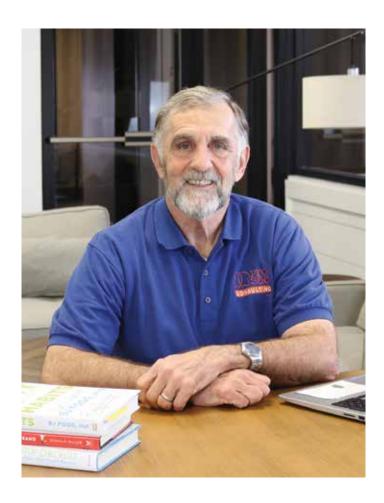
Rick Miller, center director 36 N. Section St., 2nd Floor, Fairhope 251.270.2670 | hatchfairhope.com

Hatch Entrepreneurial Development Center is a business resource hub and incubator for startups and technology-based entrepreneurs in Baldwin County. It fosters entrepreneurial culture by developing a resource ecosystem.

Rick Miller has been a consultant for small, growth-focused businesses for more than 20 years. Having also worked in the corporate world, he says he turned down a job to start a new incubator facility in another city to move to Fairhope in the early 1990s. "I enjoy change, love ideation and got certified in Gallup's team engagement, so starting a tech incubator in Fairhope was a great fit," said Miller.

"I love connecting entrepreneurs to other people and resources that can move their idea into a viable business," he said.

The advice he gives most to business owners is to get their revenue stream going before seeking seed/growth capital. "Having paying customers lowers your risk and raises your valuation in the eyes of seed/angel investors," he said.





Innovation Portal

Michelle Parvinrouh, executive director 358 St. Louis St., Mobile 251.202.7165 | innovation-portal.com

Innovation Portal provides a growth-focused space for entrepreneurs to connect with each other and gain access to targeted programming, expertise, resources and funding to encourage successful launch, development and scaling of their ventures.

Michelle Parvinrouh says she knew she wanted to help people at an early age because her father, an immigrant, pursued the American dream as an entrepreneur. She had the opportunity to start on her coaching journey while at college, when she worked at the school's entrepreneurship center.

"The center married my desire to coach and my respect and desire to continue providing support for entrepreneurs," she said. "From there, I built a network, and all of my work kept coming back to creating and delivering support to founders and business leaders," she explained.

She gets most excited when the founders she works with achieve their milestones and experience their own "wins." Starting a business is truly challenging and lonely work," she adds. "When an entrepreneur beats the odds and becomes successful, it's hard to not admire that achievement."

Lastly, the one bit of advice she gives to business owners is to keep moving forward, focus and deliver what customers want.



UPDATE ON INNOVATION PORTAL

Innovation Portal (IP) has been officially in its St. Louis Street facility for one year, and the team has been busy providing mentoring and programming, including Money Fest, Startup Weekend and Pitchers+Pitches.

Programming: From idea to scale, Innovation Portal offers demand-driven programs for the diverse entrepreneurial population. IP entrepreneurs get support from a team of subject-matter experts and network to launch and grow local ventures. Portal offers several levels of mentoring, most notably discover consultations and navigate sessions. These programs are free and available to all small and startup businesses, no matter the stage of development.

Discover sessions are an introduction to the founder and Portal team.

Navigate sessions are for those actively working on their venture and are designed to provide accountability and encouragement.

Portal is launching an Expert in Residence (EIR) program for members to access the top subject-matter experts in the region.

In addition, the Portal Mashup Series covers topics such as how to find tech talent, all things legal and the basics of IP. The organization also works with several partners to support and deliver other programming to students, aspiring, early-stage and growing entrepreneurs.

Coworking: Portal's coworking facility is a good place for great starts and offers month-to-month 24/7 access to the facility and amenities such as fiber internet, conference rooms, printing, library, snacks and even a shower.

Funding: Portal Fund is a pre-seed fund that makes investments in companies based in southwest Alabama and the Gulf Coast region that are in the early stage of developing with high-growth business models.

Community: In all that it does, Portal's mission is to build the innovation and entrepreneurial ecosystem, and connect founders, creatives, developers and leaders to drive innovation. It is considered the hub, accelerating startup growth in southwest Alabama and the central Gulf Coast.

Mobile Area Chamber of Commerce Small Business Development Department

Darrell Randle, vice president
Danette Richards, director
Brenda Rembert, administrative assistant
451 Government St., Mobile
251.431.8607 | mobilechamber.com/small-business/

The Mobile Area Chamber's Small Business Development Department assists local entrepreneurs starting, managing and growing their businesses by providing small business training seminars, workshops, educational materials and one-on-one consulting, as well as referrals to local resource providers, governmental agencies and other business experts.

Danette Richards is the director of the Mobile Area Chamber's small business development department. She joined the Chamber in 2006. Her background is in adult education, and she has been a small business owner. Prior to working with the Chamber, she worked with the Women's Business Center, allowing her to combine her passions – education and business development.

The Chamber provides a variety of in-person and virtual training, and business development programming. The organization maintains relationships with all of Mobile's small business resource partners, and convenes with them quarterly. Capitalizing on those partnerships, the Chamber teams up to offer innovative programming including Emerging Leaders, Money Fest and Startup Weekend.

In addition, the Chamber presents a Small Business of the Year award and recognizes minority-owned company accomplishments with its Eagle awards. Through its diversity, equity and inclusion initiative, the Chamber brings together area CEOs, minority business enterprises and experts to continue to build the local economy, and hosts the Growth Alliance Task Force (minority business outreach).

Richards says when working with local businesses, it's most exciting when a business achieves its goals or benchmarks and sees growth. "That is economic development at the grassroots level," she says. "Every large company started as a small business – it's one step at a time."

Of the advice she gives to businesses, she says to have a support network or advisory board "that you can count on to tell you what you need to know, not what you want to hear." She explains these types of people are critical to helping owners ask the tough questions about their business decisions and direction and ultimately "help you see things that you can't see when you're in your business day-to-day."



Southwest Alabama Partnership for Training and Employment (SWAPTE)

Sydney Raine, president 515 Springhill Plaza Cr., Mobile 251.432.0909 | swapte.org

Southwest Alabama Partnership for Training and Employment (SWAPTE) works with local businesses to leverage their training investment through the on-the-job training program and the incumbent worker training program. These initiatives provide wage reimbursement for companies hiring and training eligible new hires and a portion of training costs for existing staff.

Sydney Raine says in 1982 Congress passed "The Job Training Partnership Act" with the objective of increasing the employment potential of disadvantaged people and reducing their dependency on welfare. One important element of this act was it required the business community to be involved through a private industry council that would provide oversight and guidance in the development and implementation of the training program to meet the needs of local businesses.

Raine is president of the Southwest Alabama Partnership for Training and Employment. He says his greatest joy at work is when businesses recognize that SWAPTE can provide quality people for jobs in their business without cost to them.



The one piece of advice he gives businesses is to remind them that "the people we are required to serve are capable of being outstanding employees if only given a chance and provided a livable wage."

U.S. Small Business Administration (SBA)

Brent McMahan, senior area manager 1141 Montlimar Dr., Ste. 1007, Mobile 251.544.7401 | sba.gov

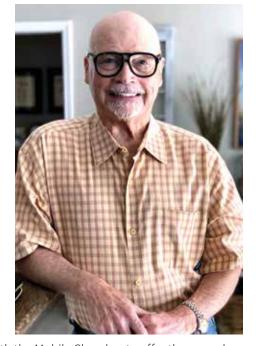
The U.S. Small Business Administration (SBA) provides business and financial assistance programs specifically designed to meet key financing needs, including debt financing, surety bonds and equity financing. The SBA does not make direct loans but provides loan guarantees to lenders to reduce risk.

Brent McMahan started working at the U.S. Small Business Administration (SBA) in 2007 after working in the business community, including a small business startup in Pensacola. He says that experience taught him about startups, raising capital and scaling a business. "Those lessons convinced me I had something of value to share with small business," he said.

He says he enjoys helping entrepreneurs fight through the really tough parts of starting a business and identifying the "value proposition" for their product or service. "For startups, this is the really critical step: what research can help a new small business owner to demonstrate for customers how his or her product or service can create, deliver and capture value," he said.

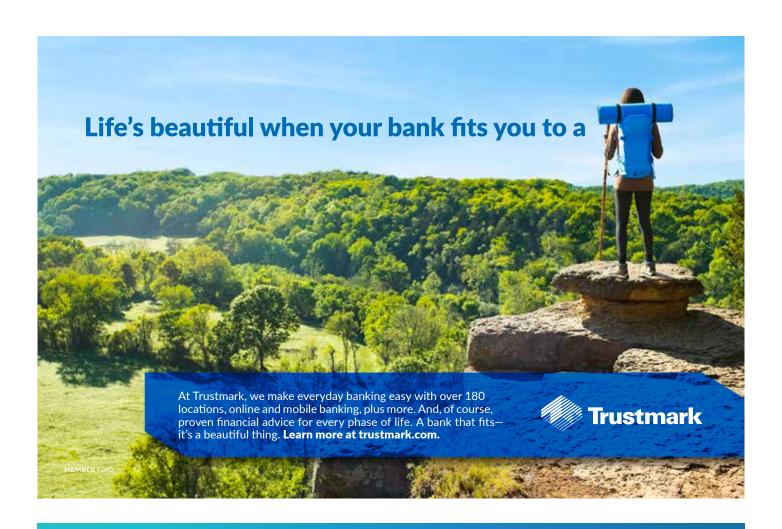
The advice he gives businesses is to figure out how to start small. "Don't attempt to overdeliver, or over-stretch, or even overcapitalize," he says. "Focus on one product or service that you can modify (pivot) as your early growth in sales leads you in different directions."

"An extra delight for SBA and me is



the partnership with the Mobile Chamber to offer the annual Emerging Leaders course in our city," McMahan says.

The SBA identifies, selects and pays the tuition for 20 small business owners in this seven-month, executive-level training program where participants develop three-year strategic plans to scale their business.







*CORPORATE OFFICE

52 N. JACKSON ST | MOBILE, AL 36602

251.287.8700 | PAGEJONES.COM

INFO@PAGEJONES.COM

CHB LICENSE #2843 FMC LICENSE #1567



Strengthened by Our Network of Agents Worldwide

CUSTOMS BROKERS

FREIGHT FORWARDERS

SHIP AGENTS

NVOCC

CHAMBER HOSTS ITS ANNUAL MEETING















UNSTOPPABLE













MOBILE'S PREMIER BUSINESS TO BUSINESS TRADE SHOW FEATURING LOCAL COMPANIES SHOWCASING THE LATEST PRODUCTS AND SERVICES, ALONG WITH BUSINESS RESOURCES, GIVEAWAYS, FOOD & BEVERAGE SAMPLES AND MORE.

Business EXPO

THURSDAY, AUGUST 19, 2021

10 a.m. to 3 p.m.

MOBILE CONVENTION CENTER – EXHIBIT HALL

\$5 admission (with business card)

Sponsors: Alabama Dept. of Commerce, Office of Small Business Advocacy,
All In Credit Union, Bishop State Community College, C Spire,
Express Employment Professionals, Harper Technologies LLC,
Keesler Federal Credit Union, Mobile Area Water and Sewer System,
Shoe Station, Springhill Medical Center, Titanium Wireless,
Troy University, University of South Alabama Alumni/Athletics

Printing Sponsor: Calagaz Printing



FOR MORE INFORMATION AND TO RESERVE A BOOTH, VISIT CALL 251-431-8621 OR EMAIL MTYSON@MOBILECHAMBER.COM

The Mobile Area Chamber has implemented safety precautions for all our staff and guests at this year's Business Expo including sanitizing stations, optional masks and social distancing guidelines.



EXHIBITORS LIST

(as of June 30 2021)

Alabama Dept. of Commerce, Office of Small Business Advocacy

All In Credit Union

Allie's Twisted Ice

American WeatherStar

Anytime Storage

APCO Employees Credit Union

ATSS Group

Bay Area Printing & Graphics Solutions Inc.

BCM Morring Co. Inc.

Bellator Real Estate and Development

Bienville Bites Food Tour

Big Brothers Big Sisters of South Alabama

Bishop State Community College

Blue Fish

Boys & Girls Clubs of South Alabama Byrd Safety and Maintenance

Professionals LLC

C Spire

Calagaz Printing

Chicken Salad Chick

Chris & Carla's Heavenly Ribs and Catering

City of Daphne-Daphne Civic Center

Coast Diagnostics

Coastal Alabama Community College

Crowne Health Care of Springhill

Cuttin Up Barbershop

Cypress Employment Services LLC

Dauphin's / Las Floriditas

DiRecManagement Inc.

Easy Heating & Cooling Inc.

EcoView Windows, Doors, Siding & Bath

Employers' Administrative Services Inc.

Enviro-Master of Mobile

Experimax Central Mobile

Express Employment Professionals

FASTSIGNS of Mobile

Faulkner University

Feeding the Gulf Coast

Focus

Gilmore Services

Green Magic Landscape LLC

Guardian Integrators

Gulf Coast Studios

Gulf States Engineering

GulfQuest

Harper Technologies LLC

Harvey and Thomas Orthodontics

Haul It Off

Hembree Heating & Air Conditioning

Home Boss of Mobile County

Honest Air

Humana

iCater Weddings & Events LLC

iHeart Media

Industrial Valve

ISING Entertainment Band Booking

IV Graphics & Designs

IXL Real Estate

Johnstone Adams

Junior League of Mobile

Keep Mobile Beautiful Inc.

Keesler Federal Credit Union

Keller Williams Mobile

KidsStreet Urgent Care

Landshark Promotions

Long's Human Resources

McAleer's Office Furniture

Mediacom Business

Meridian at The Port

Mobile County License Commission

Mobile Area Council Boy Scouts of America

Mobile Area Interfaith Conference Inc.

Mobile Area Water and Sewer System

Mobile Christian School

Mobile County Department of

Human Resources

Mobile Mask

Mobile Society for the Prevention of

Cruelty of Animals (SPCA)

Mount Man of Mobile LLC

Morale Resource LLC

New Horizons Credit Union

Oak Hollow Farm

Occupational Health Center

Omega Properties Inc./Mobile's Best Storage

Onin Staffing

Optimum Home and Healthcare Solutions LLC

Orangetheory Fitness

Parker Human Resource Services LLC

PASSAGE USA

PMI Emerald Coast

Portofino Apartments

Profile By Sanford

Safety Plus

Scott Strategic Solutions

Shields Insurance Agency

Shoe Station

Snelling Staffing Services

Sonny's Real Pit Bar-B-Q

Southern View Media

Springhill Medical Center

Start Living LLC

Stone Ridge at Somerby Park

Telamon Corp.

Tennessee Valley Training Center

The Grounds

The Maids

qoTqiT

Titanium Wireless

Troy University

Tyndall Federal Credit Union

Uniti Fiber

University of Mobile

University of South Alabama - Adult Learner

Services

University of South Alabama - Mitchell

College of Business

University of South Alabama Alumni/Athletics

Victory Health

VisionSpot Consulting Group LLC

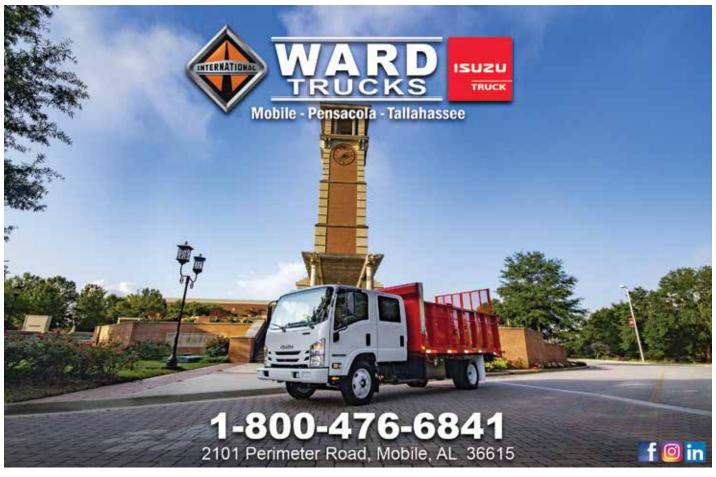
Walks and Wags Inc.

WNSP-FM / 92ZEW

WKRG-News 5

Bold: Media Blue: Sponsors







Company officials: Jeff Claunch, president and CEO; **Joe Burkel**, chief operating officer; **Amy deGruy**, chief financial officer; and **Chris Wilkinson**, market development

Address: 12945 Hwy. U.S. 43 N., Axis

Phone: 251.675.9800

Website: ecosouthservices.net

Number of Employees: 50 local; 90 company-wide

Years in business: 10

Brief company description: Headquartered in Axis, EcoSouth Services is a leading regional provider of non-hazardous waste hauling and disposal services for commercial and industrial waste generators. EcoSouth specializes in managing hard-to-process, non-hazardous liquid and solid waste from industrial waste generators. The company owns and operates a fleet of collection vehicles as well as a non-hazardous landfill that accepts industrial and construction and demolition wastes. EcoSouth operates in the Gulf Coast regions of Alabama, Mississippi and Florida, as well as Birmingham and Hattiesburg, Miss. The company's mission is to provide an economical and environmentally sound local alternative with an "easy-to-dobusiness-with" culture. EcoSouth leaders take pride in being a good corporate citizen and support the local community through various charitable organizations.

Why do you support the Mobile Area Chamber of Commerce's Partners for Growth Initiative? "We support the Chamber and its Partners for Growth Initiative because we recognize that our schools, infrastructure and overall quality of life are dependent upon a healthy and growing local economy," Claunch says. "We are grateful for the Chamber's diligence in

not only promoting and looking out for the best interests of the area's existing businesses but also working tirelessly to secure new business and industry. We firmly believe that the future of the Mobile area economy is bright, and we are excited to be a part of the growth."

How long have you been a continuous Mobile Area Chamber Member? 10 years

About Partners For

Growth: Growing Global, Investing Local 2018-2022, Partners For Growth is a

five-year, public-private



initiative of the Mobile Area Chamber, to grow and diversify Mobile's economy. Its five pillars include: 1) new business recruitment and investment attraction; 2) existing industry support, innovation and entrepreneurship; 3) workforce attraction, retention and development; 4) diverse business development; and 5) business advocacy and quality of place.

Join the Chamber's economic development investors by contacting **David Rodgers**, vice president, economic development, at **251.431.8657** or **drodgers@mobilechamber.com**.



TITLE: President

HOMETOWN: Jenison, Mich.

EDUCATION: Wilkinson earned a bachelor's degree in naval architecture and marine engineering from the University of Michigan and a master's degree in business administration from Temple University.

WHO/WHAT INSPIRES YOU? People pulling together to accomplish something that seems impossible.

WHAT WORD WOULD YOU USE TO DESCRIBE YOURSELF? Grateful.

SECRET TO SUCCESS: Working hard and not paying attention to it.

DO YOU BELIEVE IN LUCK OR DESTINY? Neither and both. I believe in God and the human spirit.

YOUR FAVORITE HOLIDAY: Christmas is magic – not only for what the holiday truly represents, but because it tends to brings out the best in people.

WHAT COULD YOU TALK ABOUT ALL DAY LONG? Shipbuilders.

OUTSIDE OF WORK, WHAT DO YOU DO TO RELAX? I really don't.

WHAT DO YOU CONSIDER YOUR GREATEST ACHIEVEMENT? Based on some of the things I did as a kid, surviving to age 46.

WHAT QUALITIES DO YOU MOST LIKE IN PEOPLE? Humility and strength of character.

BEST THING ABOUT YOUR JOB? Having a front-row seat to national security.

BRIEF COMPANY DESCRIPTION: Huntington Ingalls Industries (HII) is America's largest military shipbuilding company and a provider of professional services to partners in government and industry. For more than a century, HII's Newport News and Ingalls shipbuilding divisions in Virginia and Mississippi have built more ships in more ship classes than any other U.S. naval shipbuilder. Headquartered in Newport News, HII employs more than 41,000 people operating both domestically and internationally.



TYRONE FENDERSON JR. SYNOVUS BANK

Fenderson is currently market president for Synovus Bank with responsibility for Mobile and Baldwin counties. Fenderson has been active in shaping policy in the banking industry to ensure regulatory burdens do not have a negative impact on economies and business growth in local communities. Fenderson serves on the boards of Alabama School of Math and Science Foundation, Public Affairs Research Council of Alabama (PARCA) and he is the immediate past chairman of Leadership Alabama. He is also a commissioner with the Mobile Housing Board. He earned a bachelor's degree in business administration from Faulkner University and a master's degree in business administration from Troy University. He is a graduate of the Graduate School of Banking at Louisiana State University and the Stonier Graduate School of Banking at the University of Pennsylvania.

COREY HANSON WALA-TV

Hanson is vice president/general manager of WALA-TV. She oversees the FOX affiliate in Mobile owned by Meredith Corp. Hanson has more than 20 years' experience in the broadcast industry. Most recently, she served as station manager at Meredith's duopoly in Portland, Ore., Hanson has worked for Meredith since 2004, starting as an executive producer at KPTV/KPDX in Portland, then moving steadily up the ranks, serving as creative services director and executive news director. She is a graduate of Willamette University in Salem, Ore., with a bachelor's degree in rhetoric and media studies and has continued her education at the UNC Kenan-Flagler School of Business.





FRANK MCFADDEN MCFADDEN ENGINEERING INC. AND WATER RECLAMATION SOLUTIONS LLC

McFadden has nearly four decades of environmental and civil engineering experience as the co-founding principal (with his wife, Hope) of McFadden Engineering Inc. and Water Reclamation Solutions LLC, an environmental/civil engineering firm and wastewater process manufacturing company, respectively. While continuing his role as president of McFadden Engineering, he has developed a patent-pending wastewater treatment process focused on advanced biological treatment for domestic and industrial wastewater and water reuse. McFadden earned a bachelor's degree in biology and chemistry from Asbury University in Wilmore, Ky., and a bachelor's degree in civil engineering and master's degree in civil engineering with environmental specialty from Auburn University.

CHAMBER AT WORK







1 & 2 CELEBRATING THE MILITARY The Chamber held its annual Military Appreciation Luncheon earlier this year at the USS ALABAMA Battleship Aircraft Pavilion. With many COVID protocols still in place, the event returned to an in-person experience and more than 200 people attended. Awards were presented by the Chamber and military organizations in recognition of distinguished JROTC cadets. The Chamber presented the Gen. Gary Cooper Outstanding Service Award to U.S. Marine Corps Master Gunnery Sergeant Cynthia House (Ret.).

3 MONEY FEST Innovation Portal, the Chamber and Hatch Entrepreneurial Center teamed up to hold an all-day funding and capital summit for entrepreneurs and small businesses seeking growth. The day featured breakout sessions with experts in traditional and non-traditional financing options, debt, equity, the basics of lending/borrowing, financial analysis and other technical assistance topics. The event was held at the Innovation Portal offices with more than 100 small business owners and managers in attendance.







4 & 5 RIBBON CUTTINGS/GRAND OPENINGS

Chamber staff and Ambassadors celebrated a number of grand openings and ribbon cuttings at various member businesses, including A & O Health Career, Bryant Bank, KedPlasma, Profile by Sanford and Sunrise Network Solutions. For more information on how the Chamber can help your business with a similar event, contact Mallory Tyson at 251.431.8621.

6 CHAMBER HOSTS SUMMER INTERNS The Chamber's economic development department hosted the Economic Development Association of Alabama's summer interns to highlight economic growth and logistical advantages in Mobile. Interns were placed with Spire, Alabama Power, Economic Development Partnership of Alabama and PowerSouth.

PROFESSIONAL DEVELOPMENT FOR SMALL BUSINESSES In June, the Chamber's small business development department held the second in a series of small business workshops – Preparing for Business Growth, Part 2: The Knowledge and Tools for Progress – a virtual workshop to help small businesses strengthen the position of their companies through improved and effective negotiation skills. A Business-to-Business Procurement Matchmaker event followed later that month. The matchmaker event was designed to help small business owners meet purchasing agents and decision makers from the private and public sectors.



CHAMBER REORGANIZES ITS GOVERNMENTAL AFFAIRS AND COMMUNICATIONS EFFORTS



Hewston

and marketing departments to form the communications and advocacy department. Nancy Hewston was named vice president of communications and advocacy for the new department,

The Mobile Area Chamber combined the community and governmental affairs and the communications

and Maggie Oliver was named senior director of government affairs.

"Nancy is a seasoned communicator with extensive experience in both politics and communications," said Bill Sisson, the Chamber's president and CEO. "Her network of connections both across the state and in Washington, D.C., as well as her ability to build coalitions and drive consensus, position her to continue to be a valuable asset to Mobile's business community and the Mobile Chamber."

Hewston joined the Chamber in January 2020 as the vice president of community and governmental affairs. Previously, she was senior vice president of communications, strategic information and federal affairs for the Business Council of Alabama. There she was responsible for the development and implementation of the BCA's federal legislative agenda as well as a broad range of public relations activities relative to the strategic direction and position of the organization and its members. Prior to the BCA, Hewston spent nearly a decade on Capitol Hill. She worked in both chambers of Congress, as press secretary to former U.S. Rep. Jo Bonner and as deputy press secretary to former U.S. Sen. Jeff Sessions. She holds master's and bachelor's degrees from The University of Alabama and is a member of Leadership Mobile Class of 2020-2021.

Oliver joined the Chamber in 2018 as director of community and governmental affairs. Oliver holds a master's degree in public relations and corporate communications from Georgetown and a bachelor's degree in public policy leadership from the University of Mississippi's Trent Lott Leadership Institute. Following graduation, Oliver moved to Washington, D.C., where she worked both on and off Capitol Hill in public policy and political communications.



Oliver

JOIN US FOR THE MOBILE AREA CHAMBER'S ANNUAL

THURSDAY, SEPTEMBER 2, 2021



DOORS OPEN AT 7:30 A.M.

FEATURING A CONVERSATION WITH CITY OF MOBILE MAYOR SANDY STIMPSON AND MOBILE COUNTY COMMISSIONERS MERCERIA LUDGOOD, CONNIE HUDSON AND RANDALL DUEITT.



MOBILE AREA CHAMBER OF COMMERCE



TICKETS: \$30/MEMBERS OR \$50/FUTURE MEMBERS TABLE OF 8- \$325/MEMBERS OR \$500/FUTURE MEMBERS PRICE INCLUDES BREAKFAST





SILVER SPONSORS









spire (





SUPPORTING SPONSORS:



RESERVATIONS 251-431-8621 OR MTYSON@MOBILECHAMBER.COM

AUGUST 2021

For more information on Chamber events, visit mobilechamber.com

3

MEMBERSHIP 101

*Members only.

Meet other members and Chamber staff to learn more ways to benefit from your membership.

When: 8 to 9 a.m.

Where: Mobile Area Chamber,

451 Government St.

Contact: Carolyn Golson at 251-431-8622 or

cgpldon@mobilechamber.com

No charge to attend. Registration requested for limited seating. Free parking.

5

PREPARING FOR BUSINESS GROWTH, PART 3: CLOSING THE DEAL

Third in a series of training events to help business owners develop and improve the strength and position of their companies. Building on the previous seminars, this virtual seminar gets more detailed in the areas of developing a capability statement, pricing/ estimating processes, cash flow, overhead and burden

When: 8:30 to 10:30 a.m.

Speaker: Tom Quinn, Construction

Estimating Institute (CEI)
Where: Virtual via ZOOM

Contact: Brenda Rembert at 251.431.8607 or brembert@mobilechamber.com

No charge. Registration required for ZOOM

meeting code. **Sponsor:** BBVA

11

COFFEE WITH THE CHAMBER

Start your day with the Chamber and network with other business attendees.

When: 8 to 9 a.m.

Where: Keller Williams Realty Mobile,

1210 Hillcrest Rd., Ste. 200

Contact: Carolyn Golson at 251.431.8622 or

cgolson@mobilechamber.com

No charge.

Sponsor: S&S Sprinkler

Hosted by: Keller Williams Realty Mobile

17

EXECUTIVE ROUNDTABLE

*Members only.

A monthly forum for Chamber-member small business owners and managers featuring speakers on important business topics.

When: 8 to 9 a.m.

Where: Mobile Area Chamber,

451 Government St.

Speaker: John Driscoll, director and CEO,

Alabama State Port Authority

Topic: Port Update

Contact: Brenda Rembert at 251.431.8607 or brembert@mobilechamber.com

Registration requested for limited seating.

Sponsor: BancorpSouth

19

BUSINESS EXPO

Mobile's premier business-to-business trade show featuring local companies showcasing the latest products and services, along with business resources, giveaways, food and beverage samples and more.

When: 10 a.m. to 3 p.m.

Speaker: Mobile Convention Center –

Exhibit Hall

Cost: \$5 admission at the door

(with business card)

Contact: Mallory Tyson at 251.431.8621 or

mtyson@mobilechamber.com

Sponsors: Alabama Dept. of Commerce, Office of Small Business Advocacy, All In Credit Union, Bishop State Community College, C Spire, Express Employment Professionals, Harper Technologies, Keesler Federal Credit Union, Mobile Area Water and Sewer System, Shoe Station, Springhill Medical Center, Titanium Wireless, Troy University, University of South Alabama Alumni/Athletics

Printing Sponsor: Calagaz Printing (See list of exhibitors on page 35.)

THANK YOU TO THE SPONSORS OF OUR AUGUST EVENTS







































Your car matters. It's why I'm here.

Makeda Nichols, Agent 2558 Old Shell Road Mobile, AL 36607 Bus: 251-471-1108 makeda.nichols.bxrk@statefarm.com Mon-Fri 9:00am to 5:00pm Saturday & After Hours By Appointment

I see more than just a car. I see what your car really means to you and I'm here to give it the protection it deserves. LET'S TALK TODAY.

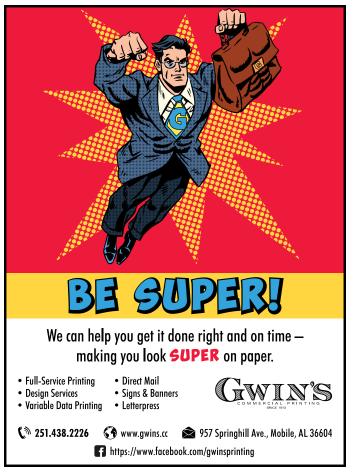


State Farm Mutual Automobile Insurance Company State Farm Indemnity Company Bloomington, IL

State Farm County Mutual Insurance Company of Texas Richardson, TX 1706953







WHO'S NEW

USA Health Promotes White to Assistant Administrator





was named assistant administrator for USA Health.

Rosemary

R. White

She most recently was director of environmental services. She will oversee finance and operations for environmental services, telecommunications and security, and provide oversight for food and nutrition services for the health system. She holds a bachelor's degree in industrial engineering from The University of Alabama and a master's degree in business administration from the University of Mobile.

In other news, Philip Merritt was named nurse manager of USA Health's freestanding emergency department (FED) in west Mobile. Merritt has worked in the emergency department at USA Health University Hospital for the past 18 years.

Dr. Edward Panacek, professor and chair of emergency medicine, will serve as the initial medical director of the freestanding emergency department.

Bellator Adds Six New Agents









Goroza Chris Burgess, Keener Kristina Childress, Daniel Ezell, Michael Flynn, Chris Goroza and Lisa Keener.

Maynard Cooper & Gale Hires Veteran Employment Attorney



Maynard Cooper & Gale in the firm's labor and employment practice. She was recently listed among Mobile Bay Magazine's "Top 40 Under Forty," and named one of the Girl Scouts of America

Anne Laurie McClurkin joined

Southern Alabama's Leading Ladies honorees. She graduated with a bachelor's degree in political science and earned a law degree, both from The University of Alabama.

Hapworth Appointed CEO



Hapworth





Lapeyrouse

Thurber

The American Equity Underwriters Inc., a provider of workers' compensation insurance for waterfront employers and program administrator for American Longshore Mutual Association Ltd. (ALMA), announced Adele S. Hapworth will succeed Michael L. Lapeyrouse as the company's CEO. Lapeyrouse will assume the role of chairman. Hapworth previously served as executive vice president and chief operating officer.

In addition, Winchester Thurber IV will join the executive leadership in the newly created role of chief commercial officer. Thurber brings decades of leadership experience in the maritime industry to this new role.

McLaughlin Joins Hub



Angel McLaughlin joined Hub International's Gulf South office as Alabama personal lines supervisor.

McLaughlin

JJPR Agency Adds Senior Account Manager



JJPR Agency, a boutique public relations, marketing and events firm, hired Kathryn Fuller as senior account manager. With nearly eight years of experience in facilitating communications regarding overall strategic

branding, creative concepting, digital and social content creation, video production and media placement, Fuller will be responsible for launching brand campaigns, as well as managing projects and timelines throughout the agency.

After earning a bachelor's degree in mass communications from the University of Alabama at Birmingham, Fuller began her career at Lewis Communications.

22nd State Bank Hires Mizukami



Jeff Mizukami is executive vice president/government guaranteed lending (GGL) at 22nd State Bank. For the past 22 years of his 32-year banking career, Mizukami has specialized

in building GGL platforms for community banks in three different states. He obtained a bachelor's degree in finance and economics from California State University in Sacramento.

WKRG News 5 Names News Director



Kirkconnell

Gene Kirkconnell was hired as news director of WKRG News 5. Kirkconnell was most recently the news director for WRBL-TV in Columbus, Ga. He has received several of the industry's highest awards, including three Emmy

Awards, a George Foster Peabody Award and an Edward R. Murrow Award.

EXIT Realty Welcomes New Team Members

EXIT Realty-affiliated offices added Wendy Carter-Sweat, Danielle Coleman, Shetera Dunigan, Sabrina Edwards, Theresa Houston-Mosley, Whitney Toole and Arron Washington.

Merrill P. Thomas Co. Inc. Expands **Team**



Reid

Mike Reid joined the Merrill P. Thomas Co. Inc. team as an associate broker and is one of *Lagniappe's* 2021 Nappies Finalists in the Best Commercial Real Estate Agent category. He has 25 years of experience as a

real estate agent, broker and managing broker. Reid is a graduate of The University of Alabama with a bachelor's degree in communications and holds real estate licenses in Alabama and Mississippi.

River Bank & Trust Announces New Hires, Promotion



South Alahama



Camille Brewster joined River Bank & Trust as assistant

Morris

vice president and mortgage loan originator. Brewster earned a degree in communications from the University of

Maggie Barlow was hired as treasury management sales officer. She earned a bachelor's degree in advertising and public relations from The University of Alabama.

In addition, vice president/relationship manager Karen Turner Morris was promoted to senior vice president. She has a bachelor's degree in finance from Auburn University and 26 years of real estate, mortgage and construction lending experience.

Transworld Business Advisors Hires Cantev Team





Transworld Business Advisors of the **Gulf Coast**

M. Cantey

J. Cantey

welcomed the

husband-and-

wife team of Mark Cantey and Jody Cantey. The duo brings 25-plus years of entrepreneurship, senior-level consulting and advisory, transaction and underwriting experience to the table. Jody Cantey recently completed and passed the International Franchise Professionals Group's (IFPG) franchise consultant training, earning a new certification as certified franchise consultant (CFC).

White-Spunner Construction Welcomes New Hires









Barton

White-Spunner Construction LLC recently added D'Andre Smith, project engineer; Justin Thorpe, senior project manager; and Marsha Maines, assistant project manager. Thorpe earned a bachelor's degree in mechanical engineering from Iowa State University. Smith earned a bachelor's degree in construction science and management at Tuskegee University. Maines has a bachelor's degree in finance and economics from Florida State University and a master's degree in project management from Florida Institute of Technology.

The company also expanded its marketing and communications department with the addition of Judith Fuller and Cynthia Barton. Fuller is the new marketing coordinator and lead graphic designer. She is a graduate of Auburn University with a bachelor's degree in graphic industrial and environment design. Barton will lead the team as director of marketing and communication. She holds a bachelor's degree in journalism from the University of Arizona.

Roberts Brothers Adds New Agents



Johnson





Campbell



VanCleave

Brooke Aultman, Annabelle Campbell, Cherokee Chamblin, Sophia Crawley, Bahnaz Ghasemi, Haley Miller, Casady Johnson, Nicole VanCleave and Kalyn Wolfe now work for Roberts Brothers.

New Hires for Wilkins Miller

The accounting and advisory firm of Wilkins Miller hired Mallory Byrne, Jake Chandler and Heather Hudson. Byrne, who earned a master's degree in accountancy from Auburn University, is a staff accountant. Chandler joined the firm as a staff accountant after graduating with an integrated bachelor's degree in accounting and master's degree in business administration from the University of Mobile. Hudson earned a bachelor's degree in business administration in accounting from the University of South Alabama.

Continental Aerospace Technologies Names New CCO, EVP



Sanjib Kumar is the new chief commercial officer and executive vice president at Continental Aerospace Technologies. Sanjib was formerly the senior director of business development, strategy

and program management for business/general aviation and OEM Services business unit in the Boeing Global Services division of The Boeing Co. before joining Continental.

Realtors Join Realty Executives Bay Group



Realty Executives Bay Group added Janie R. Lanier and Stacy Reeves Cole to its team of agents.

Lanier

BUSINESS ENDEAVORS

NAWBO Expands to Alabama

The National Association of Women Business Owners (NAWBO) announced its expansion with the addition of the Alabama NAWBO Chapter. NAWBO National represents millions of women business owners across the nation working to rebuild their businesses in the wake of the COVID-19 pandemic. Each NAWBO chapter brings an opportunity for local business owners to connect, learn and grow their businesses. The inaugural Alabama president is **Dr. Valerie D. W. James** of Mobile-based VisionSpot Consultant Group LLC.

Quincy Compressor Acquires MidState Air Compressor

Quincy Compressor acquired the operating assets of MidState Air Compressor based in Berlin, Conn., with sales and service covering Connecticut, Rhode Island and Massachusetts. The acquired company has been in business more than 11 years. This acquisition allows Quincy Compressor to focus on growing the business and strengthen its market presence in the region. Quincy has more than 450 employees worldwide.

New Prediction Model Reduces Hospital Readmission Rate

Dr. Amod Amritphale, the director of cardiovascular research and an interventional cardiologist at USA Health, launched a new research study on strokes using artificial intelligence. Amritphale hopes artificial intelligence tools will help diagnose patients, which could make a difference in healthcare.

USA Health Children's & Women's Hospital Gets \$1 Million Expansion

As part of the 2021 legislative session, the state of Alabama committed \$500,000 to the renovation and expansion of the pediatric emergency center at USA Health Children's & Women's Hospital. This brings to \$1 million the state's investment in the project.

This Pediatric Emergency Center at USA is the only healthcare facility in the region offering specialized care 24 hours a day, seven days a week, staffed with pediatric emergency medicine physicians to best meet the needs of sick and injured children.

Wright Transportation Launches New Website

Wright Transportation Inc. launched a new website, wrighttransportation.com. The new site details the three divisions of the company (transportation, logistics and drayage) and provides an easy online application form for interested drivers.

WELL DONE

MCPSS Educators Earn Accolades

Two Mobile County Public School System administrators and a teacher recently earned national, statewide accolades. LTC Robert F. Barrow, MCPSS Director of Army Instruction, was named the JROTC Director of Army Instruction of the Year. Michele McClung, Director of Teaching, Learning and Assessment, was honored with the Alabama ASCD Outstanding Curriculum Leader Lifetime Achievement Award for 2021. And Julie Neidhardt of Hutchens Elementary was named the Alabama State Board of Education's District I Elementary Teacher of the Year and is among four finalists for the Alabama Teacher of the Year Award.

JLM Names New Board of Directors

The Junior League of Mobile (JLM) announced its 2021-22 board of directors. Leading the organization this year are: Sarah Bumgarner, president; Amy Groves, president-elect; Tara McCook, planning director; Ashley McKeithan, nominating director; Shellie Teague, public relations director; Sasha Thatcher, treasurer, Catherine Wynn, recording secretary; Bridget Archer, governance director; and Andrea Moore, sustaining advisor.

Spring Hill College Professor Awarded German Academic Exchange Fellowship

Dr. Alexandria Ruble, assistant professor of history at **Spring Hill College,** was awarded a summer fellowship from the German Academic Exchange Service, one of the foremost international funding organizations for German and global studies.

WSC Oversees Tower Cab Lift

Mobile-based general contractor **White-Spunner Construction's** project construction and erection teams recently oversaw the "cab lift" which was placed atop the newly constructed air traffic control tower now located at Jack Edwards National Airport at Gulf Shores. The cab is 75 percent complete and weighs just under 90,000 pounds. It was hoisted to its position atop the tower by a 450-ton crane.

Austal USA Recognized for Safety

Austal USA earned an Excellence in Safety award for its strong commitment to safety in the workplace from American Equity
Underwriters (AEU), the leading provider of workers' compensation for waterfront employers.
The AEU Safety Awards program recognizes the strongest safety programs in the maritime industry nationwide. This is the sixth AEU award the company has received, and the 20th industry safety award earned overall.



Google makes up 90% of all search engine traffic so it's essential that your business is optimized for success!

Blue Fish has a decade of experience with SEO. We offer an organic and affordable process that will help you rank higher on search engines and putting you in front of more prospects.



UM Offers Nurse Anesthesia Practice Program

The new fully accredited Doctor of Nurse Anesthesia Practice (DNAP) program at the University of Mobile is the first in a four-state region that includes Alabama, Mississippi, Louisiana and Georgia. Classes begin in August. Dr. Todd Hicks will lead the program as professor of nurse anesthesia and director of the new school of nurse anesthesia, along with Dr. Matthew Hunter Speeg as assistant professor and associate program director of the school of nurse anesthesia.

56 Burr & Forman Attorneys Ranked in 2021 Chambers USA

Burr & Forman LLP announced 56 of its attorneys were ranked in the 2021 edition of Chambers USA, a directory featuring client-led intelligence on America's leading lawyers for business. Additionally, three attorneys were ranked in multiple tables for the 2021 guide. Ten attorneys earned new individual rankings this year, five of whom were female.

In addition, Mobile partner John Kavanagh, received a new nationwide ranking in banking and finance while maintaining nationwide ranking in the area of transportation: maritime litigation.

Health Officer Receives Honors



Mobile County Commission honored **Dr. Bernard (Bert)** Eichold with a commendation of professional achievement on his extraordinary professional achievements on his 31st

anniversary as health officer for the Mobile County Health Department. Eichold served in the U.S. Navy, retiring with the rank of Captain, F.S, M.C. The Cottage Hill Civitan Club named him the 2012 Mobilian of the Year.

Palmer Whiting Makes Forbes Best List



Merrill Lynch announced wealth management advisor Palmer **G. Whiting** was recognized in the 2021 Forbes "Best-in-State Wealth Advisors" list as well as Barron's 2021 "Top 1,200 Financial Advisors" list. The Forbes ranking

was developed by SHOOK Research. The Barron's ranking considers advisors with a minimum of seven years financial services experience who have been employed at their current firm for at least one year.

Submission deadline for Member News is two months prior to publication. News releases should be one or two brief paragraphs. Photos must be professional headshots labeled with the person's first and last name, and must be 300 dpi at full size and saved in an eps, tiff or jpg format. Send your information to news@mobilechamber.com

COMMUNITY NEWS

Baker Wins National Hi-Q Competition

Baker High School defeated teams from Pennsylvania and Washington recently to win the 2021 national Hi-Q competition. Baker's team is comprised of Mark Bolton, Brenna Cagle, Brandt Cannon, Cade Jordan, Will McCurley and Will Simm and is led by sponsors Tonya Parker and Joseph Lee. The team won the Mobile County Hi-Q championship for the second straight year.

Girl Scouts Show Appreciation for Hometown Heroes

Girl Scouts of Southern Alabama (GSSA) created "Moments of Joy by Donating Girl Scout Cookies" to active military, local food banks, nonprofits, teachers, healthcare workers and first responders. With the help of the community, GSSA donated more than 11,160 boxes of cookies in Mobile and surrounding areas. GSSA also made a special delivery of 42,432 packages to Soldiers' Angels, which will go to troops overseas

BOARD OF ADVISORS CORRECTION



Allan Crow Robert J. Baggett Inc.

Allan Crow, with Robert J. Baggett Inc. was incorrectly identified as "not pictured" in the June/July issue of the Business View featuring the Board of Advisors. Robert J. Baggett Inc. is a Partners for Growth investor.





ABOUT THE PHOTOGRAPHER

L.A. ALSTON L.A. FOTOGRAPHEE

Lemaris "L.A." Alston is a husband, dad and photographer who specializes in capturing happiness for clients on location and in his studio in Mobile. Since he began his photography business in 2011, Alston has completed more than 2,500 photo shoots and has photographed some of his clients' most important life moments, from awards and graduations to engagements and weddings to newborns and families. Alston says photography is his passion, job and creative outlet. He has a bachelor's degree from Alabama State University and a master's degree and a doctorate from the University of Phoenix in computer information systems. He and his wife, Jamelah, live with their three children in Mobile. In this issue. Alston's work can be seen on the cover as well as feature stories on the Small Business of the Year finalists and the Small Business of the Month. To see more of his portfolio, visit lafotographee.com.





AAAND...WE RIDE LLC

Wanda Ehouse 9511 Hodge Nursery Rd. Irvington, AL 36544 251.895.3333 *Taxicabs*

AR FINANCIAL

Ashley Bailey 117 E. Clark Ave., Ste. A Prichard, AL 36610 251.660.4367 arfinancial.info Financial Services

ARCADIS U.S.

Peter W. McMaster 1 St. Louis St., Ste. 3600 Mobile, AL 36602 251.441.0655 arcadis.com Engineering-Professional-Environment

BARNES INSURANCE & FINANCIAL SERVICES

Dennis E. Barnes 1582 Airport Blvd. Pensacola, FL 32504-8616 850. 473.1500 biafs.com Insurance & Finance Services

BIZCORE LLC

Eric Johansen 71 Ofallons Ct. Loxley, AL 36551 251.656.9231 BizCoreLLC.com *Credit Card Service*

BETHEL ENGINEERING

Nick Shepard 3233 Executive Park Cir. Mobile, AL 36606 251.661.4747 bethel-eng.com *Engineering Services*

DIRECT AUTO INSURANCE

Edith McCary 2753 Pleasant Valley Rd. Mobile, AL 36606 251.288.6950 directauto.com *Insurance*

DISTRIBUTED LEDGER

Mike Francis 1008 Randall Ave., Ste. B Daphne, AL 36526 251.220.3933 distributedledgerinc.com Technology Business Solutions

eNATIONAL INSURANCE AGENCY INC.

Rick Walker 4325 Midmost Dr., Ste. C Mobile, AL 36609 251.344.5393 enationalinsurance.com *Insurance*

ENGINEERED TEXTILE PRODUCTS

Ken Robinson 715 Loeffler St. Mobile, AL 36607 251.476.8001 etpinfo.com Awings, Canopies, Liners & Tarps

FIRSTFOUR STAFFING

Tucker Frazer 29000 U.S. Hwy. 98, Bldg. B, Ste. 101 Daphne, AL 36526 251.243.7695 firstfourstaffing.com *Recruiting Service*

GAINES PROPERTY PRESERVATION LLC

Brandy Corbett 6300 Grelot Rd., Ste. G-134 Mobile, AL 36609 251.219.0845 Real Estate Restoration

GRAND CANYON UNIVERSITY

Diva Hall 380 14th Place E. Tuscaloosa, AL 35401 251.298.4910 gcu.edu/c/diva.hall Educational Organization

INFIRMARY OCCUPATIONAL HEALTH PC

David Tarwick
305 N. Water St.
Mobile, AL 36602-4011
251.433.3781
infirmaryoccupationalhealth.com
Physician/Surgeon-MD-Occupational Medicine

JEFF JONES - KELLER WILLIAMS REALTY

Jeff Jones 1210 Hillcrest Rd., Ste. 200 Mobile, AL 36695 251.545.8445 livinginmobile.com Real Estate -Residential

JH CROSSFIT

John Soutullo 220 Furr St. Mobile, AL 36607 jhcrossfit.com 850.572.4326 *Fitness*

KDF SAFETY SERVICES

Nathan Akridge 3512 Godwin Ct. Mobile, AL 36693 kdf-safety.com *Safety Consultants*

K&J INVESTMENT GROUP

Sonjia Williams 250 St. Joseph St., Unit 669 Mobile, AL 36601 251.583.7392 Property Management

KELLER WILLIAMS REALTY MOBILE

Garrett Nelson 1210 Hillcrest Rd., Ste. 200 Mobile, AL 36695 251.662.5660 www.kw.com *Real Estate*

KIMBERLY COLEMAN AGENCY

Kimberly Coleman 703 Bishop Ln. N. Mobile, AL 36608 251.243.0134 kimberlycolemansf.com *Insurance*

KITTRELL AUTO GLASS LLC

Kelly Booth 2610 Old Shell Rd. Mobile, AL 36607 251.476.2002 kittrellautoglass.net *Automobile Glass & Commercial*

MANAGEMENT 24 LLC

Maria Lloyd 8 The Green, Ste. A Dover, DE 19901 646.820.5224

http://management24.co/ Writing & Editorial Services

OYSTER CITY MOBILE LLC

Charles Trufant 60 Commerce St., Ste. 370 Montgomery, AL 36104 251.318.2596

PEGASUS SERVICES LLC

Kevin Naman P.O. Box 2291 Mobile, AL 36652 251.401.0397 *Electronic Monitoring*

PRIME DESIGN HOMES LLC

Jacob Hartley 210 Portside Blvd. Mobile, AL 36695 251.202.9029 primedesignhomes.com *Home Builders*

RAY-MONT LOGISTICS MOBILE INC.

Jonathan Hebert 1751 Richardson, Ste. 5.500 Montreal, QC H3K 1G6 888.933.4449 ray-mont.com *Logistics-Full Service*

RESTORED FOUNDATION LLC

Lamarcus Thomas 2029 Airport Blvd., Ste. E Mobile, AL 36606 251.545.1500 Contractors-General & Residential Builders

SECOR ENTERPRISES INC.

David Secor 1117 Savannah Dr. Mobile, AL 36609 251.209.2293 Landscape Contractors

SOUTHERN INDUSTRIAL HOSE & SUPPLY LLC

Casey McConnell 920 Lakeside Dr., Unit A Mobile, AL 36693 251.366.3250 sihsupply.com Industrial Fabricators

SOUTHERN VIEW MEDIA

Leigh Wright 25369 U.S. Hwy. 98, Ste. K Daphne, AL 36526 251.517.9425 SouthernViewMedia.com Advertising Agencies

SPOT OF TEA

Tony Moore 310 Dauphin St. Mobile, AL 36602-2722 251.433.9009 spotoftea.com *Restaurants*

START LIVING LLC

Barbara Peters
422 Devon Dr.
Mobile, AL 36617
251.255.6625
startliving.health
Health & Fitness Program Counselor

SUPREME SIPS

Matt Agee 1501 Telegraph Rd. Mobile, AL 36611-2201 251.888.0411 supremesips.com Building Contractors

TENNESSEE VALLEY TRAINING CENTER (TVTC)

Susan Shipman 3100 Cottage Hill Rd., Ste. 112 Mobile, AL 36606 tvtc.org Safety & Training Consultants

YIN YANG WELLNESS CENTER

Afiya K. Hooker 750 Downtowner Blvd., 3rd Floor Mobile, AL 36609 251.460.3262 thesunshineshaven.com *Healthcare Services*

ZARA FURNITURE

Raed Dughaish 2855 Springhill Ave. Mobile, AL 36607 251.456.3396 zarafurniture.com Furniture Stores

As of 6/30/2021

Know a company interested in benefiting from Chamber membership?
Contact Jackie Hecker at 251.431.8642 or jhecker@mobilechamber.com.
Also, find a membership directory at web.mobilechamber.com/search.

CONNECT with us















mobilechamber.com/chamber-blog



The Mobile Area Chamber was awarded the U.S. Chamber of Commerce's highest designation. Of the 6,936 chambers in the U.S., only 3 percent achieved five-star distinction.

stronger together #believeinmobile

advocacy

... we work to create an environment that promotes business and community growth

