

# Welcome Home Resource Guide

FOR VETERANS AND THEIR FAMILIES
Spring 2016

Gulf Coast Veterans Health Care System <a href="http://www.biloxi.va.gov">http://www.biloxi.va.gov</a>

GULF COAST VETERANS HEALTH CARE SYSTEM: WELCOME HOME RESOURCE GUIDE 2016		
About the Welcome Home Resource Guide		
This guide was developed by Gulf Coast Veterans Health Care System in collaboration with organizations along the Gulf Coast to help Veterans and their families with the transition to life in the community. It contains key nonprofit resources and does not reflect all services available. Inclusion in this guide does not imply VA endorsement.		

Future PDF versions will be posted at http://www.biloxi.va.gov.

E-mail corrections/suggestions: <u>VHABILWelcomeHomeGuide@va.gov</u>

## **Welcome Home Resource Guide**

#### 2016

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#### 1. Activities and Entertainment

#### Alabama

Battleship Memorial Park: http://www.ussalabama.com/ Gulfquest National Maritime Museum: http://www.gulfquest.org/ Mobile Bay Convention and Visitors Bureau: http://www.mobile.org Gulf Shores and Orange Beach: http://www.gulfshores.com/ (See Appendix A for more suggestions)

#### Florida

Naval Aviation Museum: http://www.navalaviationmuseum.org/ Air Force Armament Museum: http://afarmamentmuseum.com/

Pensacola: http://www.visitpensacola.com/

Fort Walton, Destin and Okaloosa Island: http://www.emeraldcoastfl.com/

Panama City: http://www.visitpanamacitybeach.com/

(See Appendix A for more suggestions)

#### **Mississippi**

The Armed Forces Museum: http://www.armedforcesmuseum.us/ Infinity Science Center (NASA/Stennis Space Center): http://www.visitinfinity.com/ Mississippi Gulf Coast Convention and Visitors Bureau: http://www.gulfcoast.org (See Appendix A for more suggestions)

## 2. Benefits and Eligibility Information for Veterans

## Department of Veterans Affairs - Veteran's Health Administration (VHA)

VA Health Benefits Overview: http://www.va.gov/HEALTHBENEFITS/index.asp

#### **How to Apply for VA Health Care:**

First, fill out the application online at http://www.va.gov/healthbenefits/apply/
Then print out a copy and sign it. You may also use a paper application. Add name and
phone for your next of kin and emergency contacts. Then bring or mail it with a copy of
your DD214 to the nearest VA Clinic. (If "Purple Heart" is noted on your DD214, bring
a copy of your award letter.)

#### To Contact the Nearest VA Health Care Eligibility Office:

Biloxi: (228) 523-5000, ext. 34352 or 34616 or 34910

Mobile: (251) 219-3900, ext. 33903

Pensacola: (850) 912-2000, etc. 32076 or 32077

Eglin: (850) 609-2600, ext. 32735

Panama City: (850) 636-7000, ext. 37007

#### How to Obtain Copies of DD214, Service Personnel Records and Medical Records:

Contact National Archives: http://www.archives.gov/veterans/military-service-records/ For questions about obtaining records, call: (314) 801-0800

#### How to Learn about Veterans Choice Program:

http://vaww.va.gov/CHOICE/MATERIALS\_FOR\_VETERANS\_AND\_THE\_PUBLIC.asp https://www.youtube.com/watch?v=gOIEEzX9nqU

## **Department of Veterans Affairs: Veterans Benefits Administration (VBA)**

#### VA Financial Benefits Overview:

https://www.ebenefits.va.gov/ebenefits/homepage

#### **How to Learn about VBA Benefits - Compensation**

http://www.benefits.va.gov/COMPENSATION/index.asp

#### How to Learn about VBA Education Benefits

http://www.benefits.va.gov/gibill/index.asp

**311 Vets Smartphone app - download at:** https://mobile.va.gov/app/311vet The 311VET app was designed for Veterans to ask general VA benefits questions and receive answers 24/7/365 from any mobile device, allowing answers at any time and from anywhere. 311VET allows Veterans to gather information on health care benefits, pensions, life insurance, dependents' and survivors' benefits, and much more.

## 3. Benefits and Eligibility for Veterans - State

#### Alabama Department of Veterans Affairs (ADVA): www.va.state.al.us

Mobile office: 1150 Government St., Mobile, AL 36604; (251) 574-8578

Baldwin office: 302 Byrne St., Bay Minette, AL 36507; (251) 937-0218

Satellite Courthouse: 210 E. Section St., Foley, AL 36535; (251) 943-5061

List of County Veteran Service Officers http://www.va.state.al.us/county\_select.aspx

#### Florida Department of Veterans Affairs (FDVA): http://floridavets.org/

FDVA Headquarters and Executive Offices: 11351 Ulmerton Road, Suite 311-K, Largo, FL 33778-1630, (727) 518-3202

FDVA Benefits and Assistance Division: 9500 Bay Pines Blvd., Suite 214, Bay Pines, FL 33744, (727) 319-7400 / 7440

FDVA Tallahassee Office: The Capitol, Suite 2105, 400 South Monroe St., Tallahassee, FL 32399-0001, (850) 487-1533

List of County Veteran Service Officers: http://floridavets.org/wp-content/uploads/2015/08/CVSO\_Directory\_1-August-2014.pdf

## Mississippi Veterans Affairs Board (MVA): http://www.vab.ms.gov/

Telephone: (601) 576-4850 or 1 (877) 203-5632

List of County Veteran Service Officers: http://www.vab.ms.gov/csolist.pdf

## 4. Educational Opportunities

#### **National Resources:**

Information regarding VA education benefits, including eligibility, payment information, remaining balance of benefit entitlement, or the address of the nearest regional offices is available at (888) 442-4551, http://gibill.va.gov/

#### **Student Veterans of America:**

SVA is a 501(c) (3) non-profit coalition of student Veterans groups on college campuses across the globe. These member chapters are the "boots on the ground" that help Veterans reintegrate into campus life and succeed academically. Each chapter must be an officially recognized student group by their university or college and provide a peer-to-peer network for Veterans who are attending the school. Additionally, chapters often coordinate campus activities, provide preprofessional networking, and generally provide a touchstone for student Veterans in higher education. For details and chapter locator see website: http://studentveterans.org/

#### **Alabama Schools**

Bishop State: http://www.bishop.edu/

351 N. Broad St., Mobile, AL 36603, VA Counselor: (251) 405-7015

#### Capps College:

3590 Pleasant Valley Rd., Mobile AL 36609

**Alabama Aviation Center at Mobile:** https://www.escc.edu/index.php/aviation/mobile 1975 Avenue C, Mobile, AL 36615, (251) 438-2816

**Faulkner State Community College**: http://www.faulknerstate.edu/1900 US Hwy. 31, Bay Minette, AL 36507 (Baldwin County) Faulkner State VA Counselor: (251) 580-2292

Student Veterans of America Chapter on campus

**Faulkner University:** http://www.faulkner.edu/admissions/mep.asp 3943 Airport Blvd, Mobile AL 36608, (251) 380-9090

#### Fortis College:

https://www.fortis.edu/campuses/alabama/mobile/7033-airport-blvd-mobile-al.aspx 7033 Airport Blvd., Mobile, AL 36608, (251) 344-1203

ITT Technical College: http://military.itt-tech.edu/ 3100 Cottage Hill Rd #3, Mobile AL 36606, (251) 472-4760 Student Veterans of America Chapter on campus https://www.facebook.com/pages/Student-Veterans-of-America-ITT-Tech-Mobile-Alabama/1576678189253037

#### Remington College:

828 Downtowner Loop W., Mobile, AL 36609, (251) 343-8200

**Springhill College:** http://www.shc.edu/veterans/4000 Dauphin St, Mobile AL 36608, (251) 389-4000

University of South Alabama: http://www.southalabama.edu/registrar/veterans.htm Veterans Office, 111 Jaguar Drive, Academic Support Center, Suite 1345, Mobile, AL 36688, (251) 460-6230 Student Veterans of America Chapter, on campus, aka "Jag-Vets" https://www.facebook.com/USA.SVO, and in Veterans Resource Rm #1365

#### **University of Mobile:**

http://www.umobile.edu/Admissions/FinancialAid/VeteransAffairs.aspx 5735 College Parkway, Eight Mile, AL 36613, Veterans Affairs Office: (251) 442-2222

#### Virginia College:

http://www.vc.edu/virginia-college-military/military-benefit-options.cfm 5901 Airport Blvd, Mobile AL 36608, (251) 343-7227 2970 Cottage Hill Rd., Suite 141, Mobile AL 36606, (251) 378-304

For more schools in Alabama see: http://www.ache.alabama.gov/

#### Florida Schools

Embry-Riddle Aeronautical University: (850)581-2106 http://worldwide.erau.edu/

**Gulf Coast State College:** http://www.gulfcoast.edu/veterans/default.htm 5230 West Highway 98, Panama City, FL 32401 Veterans Coordinator: (800) 311-3685, ext. 3210 http://www.gulfcoast.edu/veterans/GCSC%20STUDENT%20VETERAN%20HANDBOOK.pdf

#### Northwest Florida State College: http://www.nwfsc.edu/

Veterans Affairs Office (VAO) is located in the Student Services Center (SSC) on the Niceville campus and can be reached by calling (850) 729-5375 http://www.nwfsc.edu/documents/pdfs/FinancialAid/2014/VA\_student\_handbook\_2014.pdf

**Pensacola Christian College:** (850) 478-8496, http://www.pcci.edu/ New Student Admissions Information only, call 1-800-PCC-INFO; 1-800-722-4636

Pensacola State College: http://www.pensacolastate.edu/

Veterans Affairs Office

Pensacola (850) 484-1670 Milton (850) 484-4410 Warrington (850) 484-2349

Veterans Upward Bound Program: Bldg. 6, RM. 651, Main Campus Pensacola, FL 32504, (850) 484-1438, (850) 484-1715, or (850) 484-2068 http://www.pensacolastate.edu/veterans-upward-bound/

Troy University: (850) 301-2100, http://trojan.troy.edu/globalcampus/sites/fwb/

University of Florida Research and Engineering Education Facility (UFREEF): (850) 833-9350 http://www.reef.ufl.edu/

University of West Florida: http://www.uwf.edu/militaryveterans/Military and Veterans Resource Center (MVRC), Building 38, Room 147; (850) 474-2550, Facebook page: https://www.facebook.com/UWFMVRC Vet Success on Campus: https://www.facebook.com/UWFVetSuccess Student Veterans of America Chapter: https://www.facebook.com/UwfSva

Virginia College in Pensacola: (850) 436-8444,

https://www.vc.edu/campus/pensacola-florida-college.cfm

For more schools in Florida see: http://www.stateofflorida.com

#### <u>Mississippi</u>

#### Mississippi Gulf Coast Community College (MGCCC):

Veterans and Handbook for Recipients of Veterans Administration Educational Benefits http://www.mgccc.edu/student\_services/veterans

MGCCC/Jefferson Davis Campus, 2226 Switzer Road, Gulfport, MS 39501 Counselor/VA Certifying Official: (228) 896-2518

MGCCC/Perkinston Campus, 51 Main St., Perkinston, MS 39573 VA Certifying Official: (601) 928-6332

MGCCC/Jackson County Campus, 2300 U.S. Hwy. 90, Gautier, MS 39553

VA Certifying Official: (228) 497-7636

#### University of Southern Mississippi Gulf Park: www.usm.edu/gulfcoast

Gulf Coast Campus, 730 E. Beach Blvd., Long Beach, MS 39560

Additional Teaching Sites include: Gulf Coast Research Lab, Ocean Springs, Miss.; Gulf Coast Student Service Center, Gulfport, Miss.; Gulf Park Campus, Long Beach, Miss.; Jackson County Teaching Site, Gautier, Miss.; Keesler Air Force Base Teaching Site, Biloxi, Miss.; Stennis Space Center (NASA), Hancock County, Miss.

VA Certifying Official: (228) 865-4513

Student Veterans of America Chapter: https://www.facebook.com/usmstudentvets

Tulane University: (Gulf Coast), VA Certifying Official: (228) 388-5769

**William Carey University**, VA Certifying Official: (228) 376-8480 http://www.wmcarey.edu/AboutWCU/Campuses/282/GulfportCampus.shtm

For more schools in Mississippi see: http://www.mississippi.edu/universities

## 5. Employment and Career Development

## **Veterans Employment Toolkit:**

www.va.gov/VETSINWORKPLACE/veteranresources.asp

#### **VA Veterans Benefits Administration (VBA)**

#### VBA Vocational Rehabilitation (VR&E):

http://www.benefits.va.gov/vocrehab/index.asp

https://www.ebenefits.va.gov/ebenefits/vonapp

**VBA VR&E – Regional Office:** 603 Interstate Park Drive, Montgomery, AL 36109, (334) 396-1986 or 1 (800) 827-1000

**VBA VR&E – Mobile:** 900 West America Circle, Mobile, AL 36609 **VBA VR&E – Pensacola:** 1009 North 12th Ave., Pensacola, FL 32501

**VBA VR&E – Regional Office Mississippi**: 1600 E. Woodrow Wilson Ave., Jackson, MS 39216; (800) 827-1000; VR&E Out-Based Office: 400 Veterans Ave., Biloxi, MS 39531, (228) 523-5160, (228) 523-5206

#### **Listing of Local Employers:**

Mobile Area Chamber of Commerce: http://mobilechamber.com

Pensacola Chamber of Commerce: http://pensacolachamber.com/

Walton Area Chamber of Commerce: http://www.waltonareachamber.com/

Panama City Chamber of Commerce: http://www.panamacity.org/

Mississippi Gulf Coast Chamber of Commerce: http://mscoastchamber.com/

#### State Run Employment Agencies

All maintain a database of job opportunities. Most offer classes on resume writing, tips for interviewing, and tips for job seeking. Most organize job fairs and have a resource room with computers, fax machines, telephones, printers and scanners to conduct job searches, prepare resumes, research labor statistics, etc. Most have special staff assigned to help all Veterans, including Veterans who might have a disability. Many invite Veterans to sign up for daily/weekly emails with information on job fairs, new job listings, and local current events for Veterans. Many also conduct a Disabled Veterans Outreach Program (DVOP).

## State of Alabama: https://joblink.alabama.gov/

Alabama Career Center, Mobile:

515 Springhill Plaza Court, Mobile, AL 36608, (251) 461-4146 Request to be on Veterans Email list: mobile.vets@alcc.alabama.gov

Alabama Career Center, Bay Minette: 201 Faulkner Drive, Bay Minette, AL 36507, (251) 937-4161

Alabama Career Center, Foley: 200 W. Michigan Ave., Foley, AL 36535, (251) 943-1575

State of Florida: https://www.employflorida.com

www.careersourceescarosa.com/Veteran Services.html#

http://www.careersourceokaloosawalton.com/

**Pensacola Career Center:** 3670 North L Street, Pensacola, FL 32505 (850) 607-8700

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Century Career Center: 8120 North Century Blvd., Century, FL 32535

(850) 256-6259

Milton Career Center: 5725 Highway 90, Milton, FL 32583

(850) 983-5325

CareerSource Okaloosa Walton: 109 8th Avenue, Shalimar, FL 32579 (850) 651-2315

Fort Walton Beach Center: 409 NE Racetrack Road, Fort Walton Beach, FL 32547

(850) 833-7587

Walton County Center: 842 Hwy, 20 E, Suite 126, Freeport, FL 32439

(850) 880-6567

Crestview Center: 212 N. Wilson Street, Crestview, FL 32536

(850) 689-7823

State of Mississippi: http://mdes.ms.gov/i-need-a-job/veterans-services/

Biloxi WIN Job Center: 2306 Pass Road, Biloxi, MS 39531, (228) 388-7997

Gulfport WIN Job Center: 10162 Southpark Drive, Gulfport, MS 39503

(228) 897-6900

#### **Community Run Vocational Rehabilitation Programs**

Alabama Department of Rehabilitative Services: ADRS helps Wounded Warriors and other Alabamians with disabilities achieve independence through employment. The injury or condition does not need to be a service-connected disability. The condition must be a substantial impediment to employment, and the individual must be able to benefit from services to retain his/her current employment or obtaining a new job. 2419 Gordon Smith Dr., Mobile, AL 36617, (251) 479-9611; (800) 671-6842, www.rehab.alabama.gov

#### Goodwill Easter Seals of the Gulf Coast:

2448 Gordon Smith Drive, Mobile, AL 36617, Employment training and placement (251) 471-1581; (800) 411-0068, http://www.gesgc.org/; http://alabama.easterseals.com

15 East Brent Lane, Pensacola, FL 32503, (850) 438-3699; 913 H. Beal Parkway, Fort Walton Beach, FL 32547, (850) 302-0576

**Mississippi Department of Rehabilitation Services, District X**: Office of Vocational Rehabilitation services provides counseling and guidance in adjustment to disability, vocational exploration, assistive technology, job training and job development. Gulfport office: (228) 575-3789; toll free: (800) 741-8448 http://www.mdrs.state.ms.us/field offices.asp

**Goodwill Industries of South Mississippi**: 2407 31st St., Gulfport, MS 3950, Employment training and placement (228) 863-2323, http://www.goodwillsms.org/

## 6. Families of Veterans and Active Duty

## **VA Funded Programs**

#### **VA Caregiver Support Program:**

Caregiver Support Line: (1-855-260-3274) (daytime) National Website: http://www.caregiver.va.gov/

#### **VA Medical Foster Home Program:**

http://www.va.gov/geriatrics/guide/longtermcare/medical\_foster\_homes.asp
Alternative to institutional care for people unable to live alone due to injury, illness, or chronic medical conditions. Helps Veteran to live in a family-style setting. For information on how to become a Medical Foster Home, or for information on how to help a Veteran obtain placement in a Medical Foster Home, contact: MS (228) 523-4664, AL (251) 219-3968, FL (850) 912-2297.

#### **VA Medical Center – Behavioral Health Family Programs:**

Family support is important to a Veteran's treatment and recovery. Families are encouraged to visit hospitalized Veterans to provide support and help the Veteran and his/her treatment team to prepare for transition back to the community. It's important to contact the hospital staff for information on best times to visit and special requirements.

Residential Rehabilitation and Treatment Program: (228) 523-5201, (228) 523-4682

Behavioral Health Acute Inpatient Unit: (228) 523-4725, (228) 523 - 5727

#### **VA Outpatient Clinic Family Programs:**

Veterans who receive services in the outpatient clinic also need family support for their treatment and recovery. They have the option to bring a family member/loved one with them to individual health care and mental health appointments. Primary Care Social Workers can help with referral to community resources. Behavioral Health Staff are available to provide couples counseling and family education. Veterans can ask their VA Health Care provider for a referral tailored to their unique situation.

Biloxi: 400 Veterans Way, Biloxi MS 39531, (228) 523-5000, (800) 296-8872

Mobile: 1504 Springhill Ave., Mobile AL 36604, (251) 219-3900, (888) 201-0110

Pensacola: 790 Veterans Way, Pensacola FL 32507, (850) 912-2000, (866) 927-1420

Eglin: 100 Veterans Way, Eglin AFB, FL 32542, (850) 609-2600, (866) 520-7359

Panama City: 140 Richard Jackson Blvd., Panama City, FL 32407, (850) 636-7000, (888) 231-5047

#### VA Relationship Skills Workshops/Retreats for Veteran Couples:

VA's Warrior to Soul Mate Program (W2SM) offers workshops and retreats to help Veterans and their spouses/significant others strengthen and/or rebuild their relationships. These free workshops are based on the Pairs Curriculum and led by VA staff. For dates, locations, and information on upcoming workshops across the Gulf Coast, contact VA Chaplain Service at (228) 523-5730. For information about PAIRS see www.pairs.org

#### **VA Vet Centers:**

Vet Centers are part of the VA Health Care System and offer couples counseling for families of combat Veterans. Counseling for Military Sexual Trauma is also available.

Biloxi Vet Center: 288 Veterans Ave., Biloxi, MS 39531; (228) 388-9938

Mobile Vet Center: 3221 Springhill Ave., Bldg. 2, Suite C, Mobile, AL 36607

(251) 478-5906

**Pensacola Vet Center**: 4504 Twin Oaks Drive, Pensacola, FL 32506 (850) 456-5886 or (877) 927-8387

Okaloosa County Vet Center: 6 11th Avenue, Suite G 1, Shalimar, FL 32579,

(850) 651-1000 or (877) 927-8387

Bay County Vet Center: 3109 Minnesota Ave., Suite 101, Panama City, FL 32405,

(850) 522-6102 or (877) 927-8387

Other Locations: 1-877-WARVETS (927-8387); http://www.vetcenter.va.gov/index.asp

#### **VA Online Resources for Families:**

Booklet on PTSD for free download:

http://www.mirecc.va.gov/VISN16/docs/Talking\_with\_Kids\_about\_PTSD.pdf Online Parenting Skills Class: http://www.veterantraining.va.gov/parenting/Parenting2go: https://itunes.apple.com/us/app/parenting2go/id804311274?mt=8 Life Guard: http://www.mirecc.va.gov/apps/activities/lifeguard/#&panel1-1 Warrior to Soulmate (W2SM)/PAIRS: http://apps.pairs.com/

## **Department of Defense Supported Family Programs**

#### **Alabama**

#### **Alabama National Guard Family Assistance Center:**

1-800-231-2846, Mobile Bay area: (251) 287-9930

#### **Florida**

#### Eglin AFB Airman and Family Readiness Center:

Building 205, (850) 882-9060, 850-882-9061

#### Fleet and Family Support NAS Whiting Field:

Building 3025, (850) 623-7177

**Fisher House Emerald Coast:** Short-term lodging for families of Wounded Warriors Eglin Air Force Base: (850) 883-2865, http://www.fisherhouse.org

#### **Hurlburt Field Airman and Family Readiness Center:**

220 Lukasik Ave., Bldg. 90213, (850) 884-5441

#### Mississippi

Fisher House: Short-term lodging for families of Wounded Warriors

(228) 377-8264, http://www.fisherhouse.org

#### Fleet and Family Support Center Naval Construction Battalion:

5200 CBC 2nd St., Gulfport, MS 39501-5000, (228) 871-2581

Focus Project: Provides resiliency training for active duty military service members and

their families. NCBC Gulfport: (228) 822-5736

Keesler Air Force Base: (228) 822-5736, www.focusproject.org

#### **Keesler Air Force Base Airman and Family Readiness Center:**

Fisher Street, Rm. 110, Keesler Air Force Base, MS 39534, (338) 376-8728

#### **Helpful Family Web Links:**

Blue Star Families: http://bluestarfam.org/ Blue Star Salute: http://www.bluestarsalute.org/

Vietnam Veteran Wives: http://www.vietnamveteranwives.org/

Family of a Vet: http://www.familyofavet.com/

Family Caregiver Guide (families of patients with moderate or severe TBI):

http://www.dcoe.mil/Families/Support\_for\_Service\_Members.aspx

#### 7. Families - Domestic Violence/Intimate Partner Violence

National Domestic Violence Hotline: 1(800) 799 SAFE (7233)

http://www.thehotline.org/, www.domesticshelters.org

Penelope House (Mobile Area) 24-hour crisis line: (251) 342-8994

http://www.penelopehouse.org/services.htm

Lighthouse (Baldwin County, Ala.) Crisis line: (251) 947-6008 or 1 (800) 650-6522.,

http://www.abeacon.org/

Favor House (Escambia County, Fla.) Crisis line: 1 (850) 434-6600,

http://favorhouse.org/

Shelter House (Okaloosa/Walton Counties): http://www.shelterhousenwfl.org/

Gulf Coast Women's Center for Non-Violence (Mississippi Coast):

(228) 435-1968, 1 (800) 800-1396, http://www.gcwcfn.org/

## 8. Health Care and Behavioral Health: Veterans and Active Duty

#### **Veterans Health Administration**

VA 24-hour Medical Advice Line: (800) 929-7690

VA 24-hour Behavioral Health Crisis Line: (880) 273-TALK (8255),

Press 1 for Veterans, or VA Crisis Web Chat: http://www.veteranscrisisline.net/

VA Crisis Text Chat: 838255

VA "My Healthe Vet" - Electronic Health Record, Prescription Refills, Secure

Messaging with Providers: https://www.myhealth.va.gov/index.html

VA Pharmacy Automated Prescription refill line:

1 (228) 523-INFO (extension 4636) (local calls)

1 (877) 205-7368 (long-distance calls)

## How to Obtain an Appointment for VA Medical Treatment:

Once enrolled in VA Health Care, Veterans schedule an appointment with our Primary Care Team for a basic exam. The Primary Care Team coordinates appropriate treatment. This could include referral for Specialty Clinic Services (for example, Orthopedics, Podiatry, Dermatology, Rehabilitative Medicine, Eye Clinic, Prosthetics, etc.) or to Behavioral Health. Our call center operates Monday through Friday from 8 a.m. to 4:30 p.m., to help Veterans schedule initial and follow-up appointments.

Biloxi Facility: 400 Veterans Ave, Biloxi, MS 39531

(228) 523-5000, (800) 296-8872

**Mobile Outpatient Clinic:** 1504 Springhill Ave., Mobile, AL 36604 (251) 219-3900, (888) 201-0110

**Joint Ambulatory Care Center:** 790 Veterans Way, Pensacola, FL 32507 (850) 912-2000, (866) 927-1420

**Eglin Outpatient Clinic:** 100 Veterans Way, Eglin Air Force Base, FL 32542 (850) 609-2600, (866) 520-7359

**Panama City Outpatient Clinic:** 140 Richard Jackson Blvd., Panama City, FL 32407, (850) 636-7000, (888) 231-5047

#### **How to Obtain VA Post Deployment Services for Returning Veterans:**

If you are a recently discharged Veteran with service in a theater of combat operations, VA can provide you free medical care for five years from your discharge from active duty for conditions possibly related to your service, regardless of your income status. For more details contact the VA Gulf Coast Veterans Health Care System Transition and Care Management Team. The main office for the Transition and Care Management (TCM) OEF/OIF/OND Team is located in Bldg. 3, 1A103, 400 Veterans Ave., Biloxi, MS 39531. For more details see: http://www.biloxi.va.gov/services/returning/index.asp.

Mississippi Gulf Coast Care Management Staff: (228) 523-4933; (228) 523-5965; (228) 523-5455; (228) 523-4787

Mobile Bay Area Care Manager: (251) 219-3726 Northwest Florida Care Manager: (850) 912-2025

#### **How to Obtain Rehabilitation and Prosthetic Services:**

VA Rehabilitation and Prosthetic Services vary at each VA location and may include such services as Audiology and Speech Pathology; Blind Rehabilitation; Chiropractic Care; Physical Medicine and Rehabilitation; Prosthetic and Sensory Aids Service; and Recreation Therapy. Special programs may include Polytrauma/Traumatic Brain Injury (TBI) System of Care, Amputation System of Care, and Blind Rehabilitation Care Continuum. Often physical therapy referrals are a prerequisite prior to orthopedic referral depending on condition severity. Veterans can request referrals for Orthopedics, Physical Therapy, or Prosthetics Services from their Primary Care Team.

## How to Obtain an Appointment for Audiology and/or Speech Pathology:

Each of the Gulf Coast VA facilities can provide comprehensive speech and hearing services. Audiology services include evaluation and management of hearing loss, tinnitus, and/or balance disorders. Speech Pathology provides screening, evaluation, treatment, and preventative services for speech, language, voice, fluency, swallowing, and memory/cognition disorders. Once enrolled in VA Health Care, Veterans can request referrals for Audiology (hearing) and/or Speech Pathology services from their Primary Care Team.

Biloxi Audiology and Speech Pathology (228) 523-5480 Mobile Audiology and Speech Pathology (251) 219-3923 Pensacola Audiology and Speech Pathology (850) 912-2226

#### **How to Obtain Services for Veterans with Visual Impairment:**

The Visual Impairment Services Team (VIST) Coordinator is a case manager who coordinates services for significantly visually-impaired Veterans and their families. The VIST Coordinator is often the entry point into the continuum of care for visually impaired Veterans. Duties include assessing needs and providing or arranging for the appropriate rehabilitation services and devices to enhance a blinded Veteran's functional level.

The Gulf Coast Blind Rehabilitation Center (GCBRC) provides instruction to Veterans and military personnel who are blind or visually impaired. The goal is to promote independence, self-care, and improve the overall quality of life through training in Orientation and Mobility, Living Skills, Manual Skills, Visual Skills, Computer Access Training, Recreational Therapy, and Wellness Education, in addition to adjustment counseling through group and individual sessions.

#### **How to Obtain an Appointment with the VIST Coordinator:**

Once enrolled in VA Health Care, Veterans can contact the VIST Coordinator at their VA facility to discuss services and schedule an appointment.

**Biloxi VA Medical Center:** 400 Veterans Ave, Biloxi, MS 39531 (228) 385-6762, (800) 296-8872, ext. 36762

**Mobile VA Clinic:** 1504 Springhill Ave., Mobile, AL 36604 (228) 385-6762, (800) 296-8872, ext. 36762

**Joint Ambulatory Care Center:** 790 Veterans Way, Pensacola, FL 32507 (850) 912-2552, (866) 927-1420, ext. 32552

**Eglin Air Force Base VA Clinic:** 100 Veterans Way, Eglin Air Force Base, FL 32542; (850) 912-2552, (866) 927-1420, ext. 32552

VA Panama City Beach Clinic West: 140 Richard Jackson Blvd. Panama City FL 32407, 1 (866) 927-1420, ext. 32552

#### **How to Obtain VA Services for Women Veterans:**

The Women Veterans Program provides services to meeting the unique needs of women Veterans. Services include, but are not limited to, Gynecological care, Maternity/Newborn Care, Menopause Evaluation and Treatment, Osteoporosis Screening and Treatment, Mammograms, Mental Health Counseling, referral to Community Resources, and more. For more information see www.womenshealth.va.gov; or contact

Women's Clinic Biloxi: (228) 523-4280 Women's Clinic Mobile: (251) 219-3982

Women's Clinic Pensacola: (850) 912-2000, (850) 912-2247 Women's Clinic Eglin/Ft. Walton: (866) 520-7359, (888) 231-5047 Women's Clinic Panama City: (850) 636-7110, (850) 636-7000

National Hotline for Women Veterans: 1-855-VA-WOMEN (1-855-829-6636)

#### **How to Obtain VA Services for Mental Health or Substance Use:**

**Veterans in Emotional Crisis:** Veterans in emotional crisis can go directly to the VA Emergency Department in Building 3, at 400 Veterans Ave., Biloxi Miss. Staff will help the Veteran consider admission to the Behavioral Health Acute Inpatient Unit. Veterans may also phone the crisis line at 1 (800) 273-TALK (8255) or for more immediate help, call 911.

**Veterans Not in Crisis:** Begin the enrollment process by contacting VA eligibility staff at the nearest VA clinic business office. Once enrolled, VA staff will assist the Veteran in obtaining an appointment for screening and treatment.

**Veterans Already Enrolled in VA:** Veterans who are already enrolled in VA health care have the option of calling for an appointment or coming into one of the Behavioral Health Clinics and waiting to be seen as a walk-in.

Mobile Behavioral Health Clinic: 1504 Springhill Ave., Mobile, AL 36604, 6th floor, (251) 219-3981

Pensacola Behavioral Health Clinic: 709 Veterans Way, Pensacola, FL 32507, Kilo Section, (850) 912-2317

**Eglin Behavioral Health Clinic:** 100 Veterans Way, Eglin Air Force Base, FL 32542, (850) 609- 2650 or (850) 609-2630

**Panama City Behavioral Health Clinic**: 140 Richard Jackson Blvd., Panama City, FL 32407, (850) 636-7080

**Biloxi Behavioral Health Clinic:** 400 Veterans Ave., Biloxi, MS, 39531 Building 25, first floor, (228) 523-6038

#### **VA Vet Centers**

VA Vet Centers provide free professional readjustment counseling services and referrals to Veterans *exposed to combat or any form of military sexual trauma*. Support groups are available. Vet centers do not provide medication.

Biloxi Vet Center: 288 Veterans Ave., Biloxi, MS 39531, (228) 388-9938

**Mobile Vet Center**: 3221 Springhill Ave., Building 2, Suite C, Mobile, AL 36607 (251) 478-5906

**Pensacola Vet Center**: 4504 Twin Oaks Drive, Pensacola, FL 32506 (850) 456-5886 or (877) 927-8387

**Okaloosa County Vet Center**: 6 11th Avenue, Suite G 1, Shalimar, FL 32579, (850) 651-1000 or (877) 927-8387

**Bay County Vet Center**: 3109 Minnesota Ave., Suite 101, Panama City, FL 32405, (850) 522-6102 or (877) 927-8387

Other Vet Center Locations: 1 (877) WARVETS (927-8387); http://www.vetcenter.va.gov/index.asp

#### **Helpful Health and Mental Health Links for Veterans:**

VA Mental Health: http://www.mentalhealth.va.gov/

National Center for PTSD: http://www.ptsd.va.gov/

After Deployment: http://www.afterdeployment.org/

Defense Veterans Brain Injury Center: http://www.dvbic.org/

BrainLine Newsletter: http://www.brainline.org/

Suicide Prevention: http://www.suicidepreventionlifeline.org/

Make the Connection: http://maketheconnection.net/

Vet Training Website: http://www.veterantraining.va.gov/

VA list of Smart Phone Apps: http://mobilehealth.va.gov/appstore/all

http://www.militarymentalhealth.org/

## 9. Health Care and Behavioral Health Facilities for General Public

#### <u>Alabama</u>

Alabama Department of Public Health: http://www.adph.org/

Mobile County Health Department: http://www.mobilecountyhealth.org
Mobile (Main): 251 N. Bayou St., Mobile, AL 36603; (251) 690-8158
Eight Mile: 4555 St. Stephen Rd., Eight Mile, AL 36610; (251) 456-1399
Newburn Clinic: 248 Cox St., Mobile, AL 36604; (251) 405-4525
Women's Center: 248 Cox St., Mobile, AL 36604; (251) 690-8935
Semmes Clinic: 3810 Wulff Rd E., Semmes, AL 36575; (251) 455-0582
Citronelle Clinic: 19250 Mobile St., Citronelle, AL 36522; (251) 866-9126
Baldwin County Health Department: 23280 Gilbert Drive, Robertsdale, AL 36567, (251) 947-1910

Alta Pointe Health Systems: http://www.altapointe.org

Manages regional system of mental health, substance abuse and intellectual disability services in Southwest Alabama. Alta Pointe offers outpatient as well as inpatient services to residents of Mobile, Baldwin, and Washington counties. Main office: 2400 Gordon Smith Dr., Mobile, AL 36617; (251) 473-4423 To obtain help contact Access to Care Department: (251) 450-2211

**Franklin Health Clinic:** Nonprofit, federally qualified health center with multiple locations in Mobile, Baldwin, and Choctaw Counties. Main Clinic: 1303 Dr. Martin Luther King Jr. Ave., Mobile, AL 36603, (251) 432-4117. See website for service information and locations: http://www.franklinprimary.org/

**HOPE Center:** Clinic is a ministry of 3 Circle Church providing counseling, medical, and dental services at a low cost to people who are uninsured or under-insured across Baldwin County and surrounding area. 10274 Highway 104, Fairhope, AL 36532 (251) 990-3112, http://3circlechurch.com/hope-center-2/

**Lifelines Counseling Services**: 705 Oak Circle Drive East, Mobile, AL 36609 251-602-0909, http://www.lifelinesmobile.org/

**Mobile Infirmary**: https://www.infirmaryhealth.org/

Providence Hospital: http://www.providencehospital.org/

Springhill Medical Center: http://www.springhillmedicalcenter.com/

**USA Medical Center:** http://www.usahealthsystem.com/usamc

USA Psychology Clinic: 307 University Blvd. North, UCOM 2000, Mobile, AL 36688

Appointments and information: (251) 460-7149

https://sites.google.com/a/southalabama.edu/psychologyclinic/

**Victory Health Partners:** Faith based 501(c)(3) nonprofit healthcare organization provides affordable quality care for low-income, uninsured adults in the greater Mobile area. VHP does not accept insurance or any government funding. 3750 Professional Parkway, Mobile, AL 36609, (251) 460-0999, http://www.victoryhealth.org/

**Ozanam Charitable Pharmacy**: Nonprofit (501(c)(3)) organization partners with local agencies to provide prescription assistance for needy residents of Mobile, Baldwin and Escambia counties in south Alabama. They can help provide long-term medications at a reduced cost or free to anyone who qualifies. 109 South Cedar Street, Mobile, AL 36602, (251) 432-4111; http://www.ozanampharmacy.org/

#### **Florida**

**Baptist Hospital Lakeview Behavioral Health Services:** 1221 W. Lakeview Ave., Pensacola, FL 32501, (850) 469-3500, http://www.bhcpns.org/BehavioralHealth/

**Health and Hope Clinic**: 1718 E. Olive Road, Pensacola, FL 32514 (850) 479-4456, http://www.healthandhopeclinic.org/

**Health South-Emerald Coast Rehabilitation Hospital:** 847 Florida Ave., Panama City, FL 32405, (850) 914-8600, http://www.healthsouthpanamacity.com/

Sacred Heart Health System: http://www.sacred-heart.org/

**Twelve Oaks Drug and Alcohol Recovery:** 2069 Healthcare Ave., Navarre, FL 32566 877-762-3758, http://twelveoaks.crchealth.com/

**The Pavilion** @ **West Florida Hospital**: 8383 North Davis Highway, Pensacola, FL 32514, (850) 494-4000, http://westfloridahospital.com/service/behavioral-health

#### Mississippi

Bethel Free Health Clinic: 1650 Carrol Drive, Biloxi, MS 39531

(228) 594-3640, http://www.bethelfreeclinic.org/

Merit Health Biloxi: 150 Reynoir St., Biloxi, MS 39530

(228) 432-1571, m.merithealthbiloxi.com

**Coastal Family Healthcare:** Community health center providing nonprofit health care at sites throughout the community. Call (877) 374-4991 for appointment. See website for details and locations: www.coastalfamilyhealth.com

**Garden Park Medical Center**: 15200 Community Road, Gulfport, MS 39503 (228) 575-7000, www.gpmedical.com

#### **Gulf Coast Community Ministries:**

General Operations: 3916 15th St., Gulfport, MS 39501, (228) 868-8202

Free Clinic: 3914 15th St., Gulfport, MS 39501, (228) 868-1936

http://www.gulfcoastministry.net/

**Gulf Coast Mental Health Center:** (Harrison, Hancock, Pearl River and Stone Counties) 1600 Broad Ave., Gulfport, MS 39501 (228) 863-1132 or (800) 681-0798, Drug and Alcohol Services: (228) 248-0125 http://www.gcmhc.com/services.html

Mississippi Department of Health: http://msdh.ms.gov/index.htm

District 9 Office: 1141 Bayview Ave., Suite 102, Biloxi, MS 39530, (228) 436-6770

Gulfport Clinic: 1102 45th Ave., Gulfport, MS 39501, (228) 863-1036 Biloxi Clinic: 761 Esters Blvd., Biloxi, MS 39530, (228) 435-3641

Ocean Springs Clinic: 6912 North Washington Ave., Ocean Springs, MS 39564

(228) 872-4861

Bay St. Louis Clinic: 3062 Longfellow Rd., Building 25, Bay St. Louis, MS 39520

(228) 467-4510

#### **Memorial Hospital Gulfport:**

(228) 867-4000, http://www.gulfportmemorial.com

#### **Singing River Mental Health:**

3407 Shamrock Ct., Gautier, MS 39533, (228) 497-0690 4507 McArthur St., Pascagoula, MS 39567, (228) 696-3030

## 10. Legal Help

VA Veterans Justice Outreach Program: http://www.va.gov/homeless/vjo.asp The goal of the Veterans Justice Outreach Program (VJO) is to reduce unnecessary criminalization of mental illness and extended incarceration of Veterans by helping eligible Veterans in contact with the criminal justice system access VA Health Care, including mental health and substance abuse services.

VJO - Northwest Florida: (850) 607-1526, (850) 207-6880

VJO - Mobile Bay Area: (251) 348-9580

VJO - Mississippi Gulf Coast: (228) 243-7498

#### South Alabama Volunteer Lawyers Program:

(251) 438-1102 or toll-free (855) 997-2857, http://vlp.publishpath.com/

#### Legal Services of North Florida, Inc.:

118 South Baylen St., Pensacola, FL 32502, (850) 432-8222

#### Mississippi Volunteer Lawyers Project:

(601) 960-9577 or (800) 682-0047, http://www.nmrls.com/mvlp.htm

#### 11. Homeless Prevention and Assistance

#### **Veterans Administration Programs**

#### **VA – National Call Center for Homeless Veterans:**

(877) 4AID VET; (877) 424-3838;

ttp://www1.va.gov/HOMELESS/National Call Center.asp

#### **VA Supportive Services for Veteran Families (SSVF):**

The Department of Veterans Affairs funds the Supportive Services for Veteran Families program to provide case management services that promote self-sufficiency and prevent homelessness. These local agencies receive VA funding for the SSVF Program:

**SSVF at Housing First**: 273 Azalea Road, Building 3, Suite 110, Mobile, AL 36609, (251) 450-3345, www.hfal.org

**SSVF at 90Works:** Geographic area served: Northwest Florida and Escambia County Alabama. 422 N. Baylen St., Pensacola, FL 32501 1 (855) 909-6757, www.90works.org

**SSVF at Hancock Resource Center:** 454 Highway 90, Suite B, Waveland, MS 39576 (228) 463-8887, www.hancockhrc.org

**SSVF South Mississippi (Oak Arbor):** Highway 49 South, Hattiesburg, MS 39401 (601) 545-2925 or (888) 291-0646 http://www.southmsveteransresources.com/programs/supportive-services/

#### **Soldier On/Voice of Calvary Ministries**

531 W. Capitol Street, Jackson, MS 39203 (601) 969-3088, www.vocm.org

#### **Community Funded Programs**

National Coalition for Homeless Veterans: http://www.nchv.org/

**Feeding the Gulf Coast (Bay Area Foodbank):** https://bayareafoodbank.org/ Nonprofit organization partners with community groups to provide food assistance at numerous locations from the Mississippi/Louisiana border to Panama City, Fla., and as far north as Choctaw County in Alabama. For help in Alabama call (251) 653-1617; in NW Florida call (850) 626-1332; and for the Mississippi Gulf Coast call (888) 704-Food.

#### <u>Alabama</u>

Housing First: (The Homeless Coalition)

List of Service Providers: http://www.hfal.org/service-providers/

**15<sup>th</sup> Place:** Homeless Drop in Center, 279 B, N. Washington Ave., Mobile, AL 36603, **(251)** 694-5061

**McKemie Place:** Women's shelter for single, unaccompanied women; provides shelter, dinner and counseling, (251) 432-1122

**Salvation Army:** Provides shelter, drug and alcohol treatment, financial assistance and other social services, (251) 438-7748

Volunteers of America Southeast (VOASE): Provides variety of services for homeless Veterans, including Eagle's Landing, a 38-unit, transitional housing community that receives VA funding. Eagle's Landing is open to Veterans who served in the active military, naval or air service and were discharged or released under conditions other than dishonorable. Homeless veterans can participate in the program for up to two years while working with staff to develop and implement a plan for achieving stability in their life. For more information call (251) 300-3595.

**Waterfront Mission:** Men's shelter; faith-based recovery program for homeless people; rehabilitation services, (251) 433-1847 http://www.waterfrontmission.org/men-srecovery-program

#### **Florida**

Escarosa Coalition on the Homeless: https://escarosa.wordpress.com/

Street Survival Guide: https://escarosa.files.wordpress.com/2011/12/2016ssg.pdf

Alfred Washburn Center: (St. Vincent De Paul): http://www.alfredwashburn.org/ Provides food, showers, laundry facilities, clothing and Identification cards for the homeless, 31 Murphy Lane, Pensacola, FL 32505, for schedule call (850) 435-7427

**Harbor House Group Home:** 7801 N. Hilburn Road, Pensacola, FL 32514 (850) 473-9603, http://www.harborhousegroupinc.org/

**Haven House Mission- Men of Valor:** (Veterans Recovery Ministry) 356 Nellie Dr., Santa Rosa Beach, FL 32459, (850) 622-3774, ext. 105 www.havenhousemission.net

**Opportunity INC:** Okaloosa/Walton Homeless Continuum of Care 305 Lovejoy Road, Fort Walton Beach, FL 32548 (850) 200-4696, http://okaloosawaltonhomeless.org/hvrp.html

**Loaves and Fishes Soup Kitchen:** 257 E. Lee St., Pensacola, FL 32503 (850) 438-7616, http://www.loavesandfishessoupkitchen.com/

**Volunteers of America of Florida:** http://voaflorida.org/ 1617 Blackwell Ln., Pensacola, FL 32514, (850) 462-7733

**Waterfront Rescue Mission:** 380 West Herman St., Pensacola, FL 32505 (850) 478-4027, toll free: (888) 853-8655, https://waterfrontmission.org/

#### **Mississippi**

**Back Bay Mission:** (Drop-in Center) 1012 Division St., Biloxi, MS 39530 (228) 432-0301, http://www.thebackbaymission.org/

**Open Doors Homeless Coalition**: 1975 Seaway Rd., Suite B220, Gulfport, MS 39503, (228) 604-2048, http://opendoorshc.org/

The Salvation Army Mississippi Gulf Coast: http://salvationarmyalm.org/msgulfcoast/

Biloxi: 575 Division St., Biloxi, MS 39530, (228) 207-2761, (228) 374-8301

Gulfport: 2019 22nd St., Gulfport, MS 39501, (228) 868-1188

Pascagoula: 3217 Nathan Hale, Pascagoula, MS 39567, (228) 762-7222

## 12. Information and Referral for Aging Veterans

#### Apply for VA Aid and Attendance or Housebound Benefits:

http://www.benefits.va.gov/pension/aid\_attendance\_housebound.asp http://www.va.gov/directory/guide/home.asp?isflash=1

#### **Learn about VA Home and Community Based Services:**

http://www.va.gov/GERIATRICS/Guide/LongTermCare/Home\_and\_Community\_Based\_Services.asp

#### **Community Sponsored Assistance for the Elderly**

Alabama: Area Agency on Aging

AGELINE: (800) 243-5463

http://www.agingsouthalabama.org/services.html

Florida: Northwest Florida Area Agency on Aging Inc.

Helpline: (850) 494-7100, toll free: (866) 531-8011, (800) 963-5337

http://www.nwflaaa.org/

Mississippi: Area Agency on Aging South Mississippi

Helpline: (228) 868-2311

http://www.smpdd.com/departments/area-agency-on-aging.html

http://www.mississippigethelp.com

## 13. Support Groups in the Community

#### **ADDICTION SUPPORT GROUPS:**

Alcoholics Anonymous: www.aa.org

Mobile Bay Area AA: (251) 479-9994, www.mobileaa.org, mesaico@bellsouth.net

Northwest Florida AA:

Pensacola, Escambia and Santa Rosa County: http://aapensacola.org/

Eglin Air Force Base, Walton and Okaloosa County:

http://www.aadist14.org/District14/default.htm

Panama City, Bay and Washington County: http://panamacityaa.org/index.htm

Mississippi Gulf Coast AA: (228) 575-9225, Email: aaiou2@cableone.net

Celebrate Recovery (Hurts, Hang-ups and Habits): http://www.celebraterecovery.com/

Gamblers Anonymous: www.gamblersanonymous.org

Narcotics Anonymous: www.na.org

**Veterans in Recovery:** https://www.facebook.com/VIR-Mobile-Alabama-536436839842707/

#### OTHER SUPPORT GROUPS:

Al-Anon Family Groups: Alabama/NW Florida: http://www.alnwfl-al-anon.org

Al-Anon Family Groups: Mississippi: http://www.msafg.org

**Divorce Care:** http://www.divorcecare.org/

Mental Health America: http://www.mentalhealthamerica.net/

Mental Health Association of South Mississippi: http://msmentalhealth.org/

Mental Health Association of Okaloosa and Walton Counties:

http://www.mhaow.org/support\_groups.html (lists groups for many issues)

National Alliance on Mental Illness (NAMI): www.NAMI.org

**TBI Support Groups:** 

Alabama Head Injury Foundation: http://www.ahif.org

Brain Injury Association of Florida: http://www.byyourside.org/support/support-groups/

Brain Injury Association of Mississippi: https://www.msbraininjury.org/page.html

## 14. Other Community Resources

#### Alabama

**211** in Alabama: Dial 2-1-1 or 1 (888) 421-1266

#### Alabama Department of Human Resources (DHR):

Provides public assistance, social and protective services for families and children in Alabama: http://www.dhr.alabama.gov

Baldwin County: 22259 Palmer St., Robertsdale, AL 36567

(251) 945-2400; (866) 684-1575

After Hours/Child Protective Services (Baldwin County Sheriff's Office):

(251) 937-0202

Escambia County: 326 Evergreen Ave., Brewton, AL 36427

(251) 809-2000. Family and child services, child support information, food stamp

information, AFDC (TANF) or JOBS information: (251) 809-2000

After Hours/Child Protective Services (Escambia County Sheriff's Office):

(251) 867-0304

Mobile County: 3103 Airport Blvd., Mobile, AL 36606

(251) 450-9100; TDD (251) 450-9400

Child Support: (251) 450-1700

Public Assistance and Jobs: (251) 450-1900

Food Stamps: Mobile (251) 450-4000; Prichard (251) 457-1232

**Alabama Head Injury Foundation**: Support services for individuals with traumatic brain injuries and their families/caregivers. Monthly support groups in Mobile and Baldwin Counties: (251) 246-5003, http://www.ahif.org

**Alabama Medicaid Agency:** Mobile District Office: Suite 105, 2800 Dauphin St., Mobile, AL 36606, (800) 362-1504, http://www.medicaid.alabama.gov

American Red Cross - Alabama Coast Chapter: http://www.redcrossalcoast.org

Regional Chapter Headquarters:

35 N. Sage Ave., Mobile, AL 36607, (251) 544-6100

North Baldwin Service Center:

300 N. Hoyle Ave., Bay Minette, AL 36507; (251) 937-3801

South Baldwin Service Center:

412 E. Laurel Ave., Foley, AL 36536, (251) 943-3844

West Escambia County Service Delivery Unit:

309 E. Ridgeley St., Atmore, AL 36502, (251) 368-3643

Monroe County Service Delivery Unit:

200 Sheffield Rd., Monroeville, AL 36461, (251) 743-3383

Child Advocacy Center: www.cacmobile.org

Equine Therapy Group: www.EquineTherapyGroup.com

36507 Cheval Aire Road, Bay Minette, AL 36507; (251) 680-0783

Mission of Hope Ministries: http://www.missionofhopeministries.net/

Faith-based addiction recovery program with separate residences for men and women 14970 Mission Rd., Mobile, AL 36608-8686, (251) 649-0830

South Alabama Cares/Aids Alabama South: www.southalabamacares.org

2054 Dauphin Street, Mobile, AL 36606, (251) 471-5277

Women's Medical Care Center: (Baldwin County)

18555 Carolina St., Robertsdale, AL 36567, (251) 947-2111

http://womenscaremedicalcenter.org/

#### Women's Resource Center:

718 Downtowner Loop West, Mobile, AL 36609, (251) 344-HELP 1 (800) 395- HELP (4357); http://www.wrcmobile.org

Wings of Life: (drug and alcohol treatment facility)

800 St. Louis St., Mobile, AL 36603 (251) 432-5245

#### **Florida**

**211 in Northwest Florida:** (Escambia, Bay, Calhoun, Gulf, Holmes, Jackson, and Washington County): Dial 2-1-1 or (850) 595-5905

#### **American Red Cross of Northwest Florida:**

Escambia County:

222 N. Baylen St., Pensacola, FL 32502, (850) 432-7601

Crestview/Okaloosa County:

4100 S. Ferdon Blvd., Crestview, FL 32536, (850) 423-1243

Milton Santa Rosa County:

5629 Byrom St., Milton, FL 32570, (850) 665-5331

Eglin Air Force Base:

310 West Van Matre St., Building 210, Room 167, Eglin Air Force Base, FL 32542, (850) 882-5848

Walton County:

312 College Ave., Defuniak Springs, FL 32435, (850) 396-8296

#### **American Red Cross: Central Panhandle Chapter**

Bay County: 430 E. 15th Street, Panama City, FL 32405, (850) 763-6587

**Brain Injury Association of Florida**: Traumatic Brain Injury Support Center http://www.byyourside.org/, (800) 992-3442

#### **Catholic Charities and Disaster Relief:**

Pensacola: 1815 N. 6th Avenue, Pensacola, Florida 32503, (850) 436-8754 Ft. Walton Beach: 11 First Street, S.E., Ft. Walton Beach, FL 32548, (850) 244-2825 Panama City: 3128 E. 11th Street, Panama City, Florida 32401, (850) 763-0475 Florida Network of Children's Advocacy Centers (Child Abuse Prevention & services) http://www.fncac.org/index.php?s=3060

#### Florida Department of Health: http://www.floridahealth.gov/

Florida Department of Health Escambia County: 1295 West Fairfield Drive, Pensacola, FL 32501, (850) 595-6500

Florida Department of Health Okaloosa County:

221 Hospital Dr. NE, Fort Walton Beach, FL 32548, (850) 833-9246

Florida Department of Health Santa Rosa:

Gulf Breeze Office: 5840 Gulf Breeze Parkway, Gulf Breeze, FL 32563 (850) 934-4074

Milton Office: 5527 Stewart St., PO Box 929, Milton, FL 32572-0929, (850) 983-5200

Florida Department of Health Bay County:

597 West 11th Street, Panama City, FL 32401-233, (850) 872-4455

#### **Social Security Administration:**

Pensacola: 411 W. Garden St., Pensacola FL 32502, (877) 505-4550 Panama City: 97 W. Oak Ave., Panama City FL 32401, (866) 348-5833

#### Mississippi

211 System for Mississippi: http://211ms.com/ or dial (866) 472-8265

American Red Cross on the Coast: Service to the Armed Forces 612 E. Pass Road, Gulfport, MS 39507, (228) 896-4511, ext. 4558. Catholic Charities and Social Services, Diocese of Biloxi:

Hancock and Pearl River Counties: (228) 467-2600 Harrison and Stone Counties: (228) 864-4221

Jackson, George and Greene Counties: (228) 567-0001

Other counties: (601) 261-5320, or http://catholiccharitiesbiloxi.org/

#### Center for the Prevention of Child Abuse:

2315 17th St., Gulfport, MS 39501, (228) 868-8686

Combat Wounded Veterans of South Mississippi: www.cwvsm.org 1636 Popps Ferry Road #216, Biloxi, MS 39532, (228) 243-7272

Disability Connection: www.DisabilityConnection.org

Gulfport Main Office: 700 Pass Rd., Gulfport, MS 39501, (228) 604-4020,

Office@DisabilityConnection.org
Office in Ocean Springs City Hall:

1018 Porter Ave., Ocean Springs, MS 39564, (228) 870-7775 Jackson County

#### **Gulf Coast Community Ministries:**

3914 15th St., Gulfport, MS 39501, (228) 868-8202, http://gulfcoastministry.net/

#### Home of Grace Drug Rehabilitation Center:

14200 Jericho Road, Vancleave, MS 39565, (228) 826-5283

Faith-based addiction recovery program; download application or get more information: http://www.homeofgrace.org

#### Jacob's Well Recovery Center:

45 Buford Lane, Poplarville, MS 39470, (601) 916-4944; (601) 463-0022 Faith-based addiction recovery program for women; download application or get more information: http://www.jacobswellrecoverycenter.com/wp

**Mental Health Association:** 4803 Harrison Circle, Gulfport, MS 39507 (228) 864-6274, www.msmentalhealth.org

**United Way of South Mississippi:** 11975 Seaway Rd., Ste. B170, Gulfport, MS 39503, (228) 896-2213, http://unitedwaysm.org

## 15. Special Transportation

VA Handbook on Travel Pay: http://vaww1.va.gov/vhapublications VA Travel Reimbursement: (228) 523-4915 (for VA appointments)

Disabled American Veterans: http://www.dav.org

Provides transportation between VA clinics and VA medical center in Biloxi (must

schedule through VA clerk for respective Primary Clinic)

Biloxi VA Patient Lodging: (228) 523-5156

#### Alabama

#### **BRATS** (Baldwin Rural Area Transportation System):

Bus service: http://www.co.baldwin.al.us

#### **Baldwin County Call Centers:**

Eastern Shore: (251) 990-4636

Central/South Baldwin: (251) 972-6817

North Baldwin: (251) 937-0355

#### The Wave Transit System:

Bus service: http://www.thewavetransit.com

1224 West I-65 Service Rd., Mobile, AL 36609, (251) 344-5656; fax (251) 344-9395

#### **Florida**

Escambia County Area Transit (ECAT):

Bus Service: https://goecat.com/

1515 West Fairfield Dr., Pensacola, FL 32501, (850) 595-3228

#### **Mississippi**

Coast Transit Authority (CTA):

Bus service: http://coasttransit.com

333 DeBuys Road, Gulfport, MS 39507, (228) 896-8080; fax (228) 896-8081

## 16. Veterans Groups

Directory of Veterans and Military Service Organizations: http://www.va.gov/vso/

#### **Local Veterans Service Organizations:**

American Legion: http://www.legion.org

American Veterans: http://www.amvets.org

Buffalo Soldiers - 9th and 10th (HORSE) Cavalry Association Buffalo Soldiers:

http://dccbuffalosoldiers.wix.com/9th-10th-bs#!about-us

Buffalo Soldiers - 92<sup>nd</sup> Infantry (Tanks): http://92ndinfantry.org/

Disabled American Veterans: http://www.dav.org

Honor Flight: https://www.honorflight.org/

Iraq/Afghanistan Veterans of America: http://iava.org/

Military Officers Association: http://www.moaa.org/

Military Order of the Purple Heart: http://purpleheart.org

Montfort Pointe Marines Association: http://www.montfordpointmarines.com/

Korean War Veterans Association: http://www.kwva.org/

Native Americans Veterans Association: http://www.navavets.com/

Navy League of the United States: http://navyleague.org/

Navy Marine Corps Relief Society: http://www.nmcrs.org/

Paralyzed Veterans of America: http://www.pva.org Society of Military Engineers: http://www.same.org/ South Alabama Veterans Council: http://savc.net Tuskegee Airmen: http://tuskegeeairmen.org/

The Benevolent and Protective Order of Elks: http://www.elks.org/vets
The Gulf Coast Veterans Advocacy Council: http://www.gcvacflalms.org

Veterans of Foreign Wars: http://www.vfw.org Vietnam Veterans of America: http://www.vva.org

#### **Motorcycle Associations Friendly to Veterans:**

Buffalo Soldiers Motorcycle Club: http://www.buffalosoldiersmc.net/

Rolling Thunder: http://www.rollingthunder1.com

Combat Veterans Motorcycle Association: http://combatvet.org

Patriot Guard Riders: www.www.patriotguard.org

Vietnam Vets Motorcycle Club: http://www.vnvmcfreedom.com

VFW Riders: http://www.vfwriders.org

American Legion Riders: http://www.legion.org/riders

Leathernecks: http://leathernecksmc.org/drupal

Blue Knights (police officers): http://www.blueknights.org Red Knights (firefighters): http://www.redknightsmc.org

Harley Davidson Owner Group (HOG): http://www.harley-davidson.com

Goldwing Association (Honda): http://www.gwrra.org

Christian Motorcyclists Association: http://www.cmausa.org

#### **Recreation Based Veterans Groups:**

VA Adaptive Sports Program: http://www.va.gov/adaptivesports/

The Department of Veterans Affairs awards grants to nonprofit organizations to develop community-based recreation opportunities for Veterans. Funded activities take place in local communities to help Veterans with the transition from active duty. See website for listing of organizations currently receiving VA funding for Adaptive Sports.

#### Alabama

Team Red White and Blue (Team RWB): http://www.teamrwb.org/

National nonprofit offers local fitness-based fellowship activities for Veterans, including hiking, running and social events. Mission: "Connecting veterans to their community through social and physical activities." New Team RWB Chapter forming in Baldwin/Mobile Counties. For details contact by email: rwb.southal@gmail.com Facebook: https://www.facebook.com/teamrwb.southal/

Team River Runner: http://www.teamriverrunner.org/

National nonprofit offers health and healing for Veterans through paddle sports. Team River Runner South Alabama Chapter offers kayaking with adaptive resources. Contact by email: Mobile.AL@teamriverrunner.org, Facebook: https://www.facebook.com/Team-River-Runner-South-Alabama-1622300774669200/

**Alpha Tribe Hunting Club:** https://www.facebook.com/ATHCSA/ (new Veterans group being formed in Southern Alabama)

#### <u>Florida</u>

**Heroes on the Water:** http://heroesonthewater.org/ Local chapters of national nonprofit offer fishing and fellowship opportunities for Veterans. Assistance available for Veterans with combat injuries.

Emerald Coast Chapter: Contact by email, emeraldcoast@heroesonthewater.org http://heroesonthewater.org/chapters/emerald-coast-chapter/

Panama City: Contact by email, panamacityfl@heroesonthewater.org https://www.facebook.com/Heroes-on-the-Water-Panama-City-Florida-Chapter-1723726407855165/

**Project Healing Waters:** http://www.projecthealingwaters.org/ National nonprofit offers local fishing and fellowship for Veterans. Assistance available for Veterans with combat injuries. Contact Panhandle Fly Fishers at florida@projecthealingwaters.org

Team Red White and Blue: http://www.teamrwb.org/

National nonprofit offers local fitness-based fellowship activities for Veterans, including hiking, running and social events. Mission: "Connecting veterans to their community through social and physical activities."

Team RWB Pensacola: https://www.facebook.com/groups/teamrwbpensacola/ Team RWB Ft. Walton: https://www.facebook.com/groups/TeamRWBFtWalton/ Team RWB Panama City: https://www.facebook.com/teamrwbpcb/?fref=ts

#### Mississippi

Combat Wounded Veterans of South Mississippi: http://cwvsm.org/ Local nonprofit offers kayaking, canoeing, and other fellowship opportunities for Veterans, 1636 Popps Ferry Rd., # 216, Biloxi MS 39532, (228) 243-7272 https://www.facebook.com/CWVSM/?fref=nf

**Project Healing Waters Fly Fishing:** http://www.projecthealingwaters.org/ National nonprofit offers fishing and fellowship opportunities for Veterans. Contact Mississippi Coast Fly Fishers at http://gcflyfishers.org/ or send email to southcentral@projecthealingwaters.org

#### Other Veterans Groups Active on the Gulf Coast

Team Rubicon: http://www.teamrubiconusa.org/

Veteran Artist Program: http://veteranartistprogram.org/

Veteran History Project: http://www.loc.gov/vets/

#### 17. Veterans Cemeteries

VA National Cemetery Administration: http://www.cem.va.gov/cem/index.asp

#### How to Schedule Burial at a VA National Cemetery:

First, contact the National Cemetery Scheduling Office to submit eligibility documentation. Fax to 1 (866) 900-6417 or scan and email to NCA.Scheduling@va.gov. Next, select the cemetery and follow up with a phone call to 1 (800) 535-1117 to discuss details and schedule the burial. To locate the nearest National Veterans Cemetery see http://www.cem.va.gov/cem/cems/listcem.asp. Listed below are the nearest cemeteries located within the Gulf Coast Veterans Health Care System service area:

Barrancas National Cemetery: http://www.cem.va.gov/cems/nchp/barrancas.asp Naval Air Station, 1 Cemetery Rd., Pensacola, FL 32508, (850) 453-4108

Biloxi National Cemetery: http://www.cem.va.gov/cems/nchp/biloxi.asp 400 Veterans Ave., Building 1001, Biloxi, MS 39531, (228) 388-6668 Fax: (228) 523-5784

Mobile National Cemetery: http://www.cem.va.gov/CEM/cems/nchp/mobile.asp 1202 Virginia St., Mobile, AL 36604, (850) 453-4846, Fax: 850-453-4635

#### How to Schedule Burial at a State Veterans Cemetery:

See http://www.cem.va.gov/cem/grants/veterans\_cemeteries.asp

Alabama State Veterans Memorial Cemetery at Spanish Fort, 34904 Alabama Highway 225, Spanish Fort, AL 36577, http://www.va.state.al.us/spanishfort.aspx (251) 625-1338, Fax: (251) 626-9204

## 18. Volunteer Opportunities

Gulf Coast Veterans Health Care System, Voluntary Service 400 Veterans Ave., Biloxi, MS 39531, Building 17, second floor, (228) 523-5786 790 Veterans Way, Pensacola, FL 32507, (850) 912-2057 http://www.volunteer.va.gov

**Disabled American Veterans (DAV)**: Van drivers needed to help Veterans attend VA medical appointments. See website for local chapters: www.dav.org

#### 19. Website for Further Information

National Resource Directory: (NRD) www.ebenefits.va.gov/ebenefits/nrd

#### **Appendix A: Key Leisure Opportunities**

## **Mobile Bay Area**

Azalea Trail Run: (by Port City Pacers since 1978), http://www.pcpacers.org/atr/

Battle of the Bay Canoe and Kayak Race: (sponsored by South Alabama Volunteer Lawyers)

https://www.facebook.com/#!/BattleoftheBayCanoeandKayak?pnref=lhc

Bay Area Runners: http://bayarearunner.com/Schedule.php

Bicycling: Mobilians on Bikes, https://www.facebook.com/#!/groups/mobiliansonbikes/

Blakely State Park: http://www.blakeleypark.com/

Bowling League: (can create Veteran teams), http://amf.com/home

Chickasabougue Park: http://www.mobilecountyal.gov/living/parks\_chickasabogue.html

City of Mobile Parks and Recreation: http://www.cityofmobile.org/parks/

**Downtown Alliance**: http://www.downtownmobile.org/

Ft. Gaines: http://dauphinisland.org/fort-gaines/

Ft. Morgan: http://fortmorgan.org/

Dauphin Island: http://dauphinisland.org/

Disc Golf in Mobile: http://madga.org/

Dog River Clearwater Revival: http://dogriver.org/ https://www.facebook.com/groups/dogriver/

Dragon Boat Races: fuseproject.org/ https://www.facebook.com/TheFuseProject

**Five Rivers - Alabama Delta Resource Center:** Canoe and kayak rental, fishing, nature trails, exhibits, special events, http://www.outdooralabama.com/5-rivers-alabamas-delta-resource-center/

Graham Creek Nature Preserve: http://www.grahamcreekpreserve.org/

History Museum of Mobile: http://www.museumofmobile.com/

Magnolia Branch Wildlife Reserve: http://www.magnoliabranch.com/

Mardi Gras in Mobile: http://themobilemask.com/

**Meaher State Park:** http://www.alapark.com/meaher-state-park

Mobile Bay Kayak and Canoe Club: http://www.baykayaker.blogspot.com/

**Mobile County Parks**: http://www.mobilecountyal.gov/living/parks.html

**Mobile Patriots**: Wheelchair basketball for Veterans and some civilians. Contact team managers at (251) 554-1932 or (251) 554-1440. Email to stephjeansonne@aol.com or scottpjanik@aol.com.

Mobile Ultimate Frisbee: Fast-paced disc game, https://www.facebook.com/mobileultimatefrisbee

Outdoor Adventures: (USA campus) http://www.southalabama.edu/departments/campusrec/outdoor/

Weeks Bay Reserve: http://www.outdooralabama.com/weeks-bay-reserve

#### **NW Florida**

Bay County Parks: http://www.co.bay.fl.us/parks.php

Blackwater River State Park: https://www.floridastateparks.org/park/Blackwater-River

Bicycling: Pensacola Off Road Cyclists: http://porc.org

Niceville: https://www.sites.google.com/site/emeraldcoastcyclists/about-ecc

City of Pensacola Parks: http://www.playpensacola.com/

City of Ft. Walton Beach Parks: http://fwb.org/parks/city-parks/

Emerald Coast Social Sports: Dodge ball, Kick Ball, Volley ball- http://ecssleague.com/

Ft. Pickens: http://www.nps.gov/guis/planyourvisit/fort-pickens.htm

Heritage Park and Cultural Center: Indian Temple Mound: http://fwb.org/museums/

John C. Beasley Park: http://www.co.okaloosa.fl.us/pw/parks/john-beasley

Panama City Parks and Recreation: http://www.panamacitybeachparksandrecreation.com/

Pensacola Ultimate Frisbee: http://pfl.teamopolis.com/league/default.aspx

**Ponce Deleon Springs State Park:** https://www.floridastateparks.org/park/ponce-de-leon-springs

**Running clubs:** 

Fort Walton Beach: http://www.ech3.com/

Panama City: http://www.panhandlerunners.com/ Pensacola: http://www.pensacolarunners.com/

St. Andrews State Park: https://www.floridastateparks.org/park/St-Andrews

## **South Mississippi**

Bicycling: Gulf Coast Bicycle Club: https://www.facebook.com/groups/gulfcoastbicycleclub/

Biloxi Parks and Recreation: http://www.biloxi.ms.us/residents/parks-recreation/contacts/

Biloxi Ultimate Frisbee: http://mississippi.sportsvite.com/cities/biloxi-ms/UltimateFrisbee

Buccaneer State Park: https://www.mdwfp.com/parks-destinations/ms-state-parks/buccaneer.aspx

Desoto National Forest: http://www.stateparks.com/desoto national forest in mississippi.html

Davis Bayou (Ocean Springs): http://www.nps.gov/quis/planyourvisit/davis-bayou-area.htm

Gulfport Department of Leisure Services: www.gulfportls.com

**USM Institute for Disabilities Studies**: 730 East Beach Blvd., Long Beach MS 39560; Free adventure therapy services are located in Gautier and open to the public. They include kayaking, ropes course, and rock wall climbing. Other free activities available upon request at various locations in Southern Mississippi. These include wheelchair basketball, wheelchair softball, adaptive kayaking, arts and crafts. Lending library of outdoor sports equipment is also available. Veterans Programs offered. For details contact (228) 214-3400.

#### Appendix B: Southeast Louisiana – Key Resources

Southeast Louisiana VA Health Care System: http://www.neworleans.va.gov/

**Baton Rouge Vet Center:** 7850 Anselmo Lane, Baton Rouge, LA 70810, (225) 761-3140, (225) 761-3140

**New Orleans Vet Center:** 2200 Veterans Memorial Blvd., Suite 114, Kenner, LA 70062, (504) 565-4977, (504) 565-4977

**QUADVETS:** Quad Area Community Action Agency based in Hammond, Louisiana. Services available to veterans living anywhere in Louisiana. 1 (800) NEW-QUAD (1 (800) 639-7823), http://quadvets.org/ Quad Area Vets House, and Winnie Sibley Veterans Village, Albany, LA, (225) 567-1961

**Southwest Louisiana Workforce:** http://allianceswla.org/workforce-resource-guide **Resource Guide** (download 78-page guide for job seekers): http://allianceswla.org/lmages/Interior/sasol%20workforce%20rg%20online%207-14.pdf

**Volunteers of America Greater New Orleans:** 4152 Canal St., New Orleans, LA 70119, (504) 482-2130, http://www.voagno.org/Services/Veterans-Services

- Veterans Transitional Housing Program
- Supportive Services for Veteran Families

**Unity of Greater New Orleans** (download 40-page guide for Homeless or At Risk): http://unitygno.org/wp-content/uploads/2011/07/UnityDirectory\_web.pdf www.unityhousinglink.org

Catholic Charities Archdiocese of New Orleans: http://www.ccano.org/

**New Orleans Family Justice Center:** One-stop center for victims of family violence and their children. The center co-locates agencies to provide coordinated legal, law enforcement, social and health care services, (504) 592-4005, http://www.nofjc.org/

Greater Baton Rouge Area Resource Guide (download 60-page guide):

http://www.cahsd.org/PDFs/2012%20CAHSD%20Resource%20Guide\_for%20web.pdf

#### **Baton Rouge Senior Resource Guide:**

http://www.seniorsresourceguide.com/directories/BatonRouge/

Heroes on the Water (Louisiana Chapter): https://www.facebook.com/HeroesLA?fref=ts

**Student Veterans of America:** For contact info on local chapters see:

http://studentveterans.org/ and/or Facebook (Baton Rouge Community College, Loyola, Louisiana State University (LSU), Nichols State, Tulane)

**National Veterans Cemeteries:** http://www.cem.va.gov/cem/cems/state.asp?STATE=LA Baton Rouge National Cemetery: 220 North 19th St., Baton Rouge, LA 70806, (225) 654-1988, Fax: (225) 654-1989

**State of Louisiana Veterans Cemeteries:** http://www.vetaffairs.la.gov/Cemeteries.aspx Southeast Louisiana Veterans Cemetery, 34888 Grantham College Rd., Slidell, LA 70460, (adjacent to Camp Villere), (985) 646-6458

The National WWII Museum: http://www.nationalww2museum.org/

#### U.S. DEPARTMENT OF VETERANS AFFAIRS

# DECEDENT AFFAIRS

Assisting Veterans'
Families After the Loss
of a Loved One

The Office of Decedent Affairs (Details Office) assists families after the loss of a loved one. We hope this information will help you through this difficult time.

#### THE FUNERAL

- Families should make funeral or cremation arrangements with a funeral or cremation provider. VA does not make funeral arrangements or perform cremations.
- Any item or service obtained from a funeral home or cremation office will be at the family's expense.

#### BENEFITS AVAILABLE FROM THE NATIONAL CEMETERY ADMINISTRATION

- Burial benefits available at no cost to the family include a grave site in any of our National Cemeteries with available space, opening and closing of the grave, perpetual care, a government headstone or marker and a burial flag.
- Cremated remains are buried or inurned in National Cemeteries in the same manner and with the same honors as casketed remains.

#### **VA BURIAL BENEFIT ELIGIBILITY**

Questions about eligibility should be addressed by the VA Regional Office or local county Veterans Service Office. Contact the VA Regional Office at (800) 827-1000 or online at www.cem.va.gov/cem/burial\_benefits.

# REIMBURSEMENT OF BURIAL EXPENSES

- VA burial allowances are partial reimbursements of an eligible Veteran's burial and funeral costs.
   The amount of the reimbursement depends on a number of factors, such as: service- or nonservicerelated death, whether or not the death occurred while hospitalized by VA, and if the burial will be in a National Cemetery or elsewhere.
   A detailed explanation of burial allowance benefits can be found at www.cem.va.gov/burial benefits.
- Families can apply for reimbursement by completing VA Form 21P-530, Application for Burial Benefits, which can be obtained online at www.va.gov/vaforms.

# CERTIFIED COPIES OF DEATH CERTIFICATES

Copies of death certificates are usually available within a week to ten days following death. Your funeral director will obtain them for you.

#### SOCIAL SECURITY ADMINISTRATION

Your funeral director will notify Social Security of the death. Death benefits are payable to the surviving spouse or dependent children on ly.

#### **BENEFITS FOR SURVIVORS**

Some surviving spouses may be eligible for a death pension or dependent indemnity compensation. Speak with a Veterans Benefits Counselor at (228) 523-4319 or 1-800-827-1000 or contact online at www.vba.va.gov/survivors.

#### WILLS, POWER OF ATTORNEY, GUARDIANS, PERSONAL REPRESENTATIVE

Power of Attorney and guardianship cease at the time of death. For questions related to wills or probate court issues, contact your attorney for advice. VA does not provide legal aid or advice for probate court issues.

#### INSURANCE

Questions related to VA insurance policies can be resolved toll-free at 1-800-669-8477. All insurance companies require a certified copy of the death certificate.

#### **ANATOMICAL GIFT PROGRAM**

Available in advance

#### LOCAL CONTACTS:

Office of Decedent Affairs, Details Office (228) 523-5122

Biloxi National Cemetery (228) 388-6668

# Medical Center Administrative Officer of the Day

For deaths after business hours, weekends and holidays, contact: (228) 523-5341 or (228) 523-5342

For a copy of your DD214: www.archives.gov

**GULF COAST VETERANS HEALTH CARE SYSTEM** 





U.S. Department of Veterans Affairs
Veterans Health Administration

MMS, 16-202B, 3/2016CM



MMS, 16-184B, 4/2016V